

9:00AM – 9:05AM

## **Welcome**

***All presentations will be followed by a questions and answers segment.***

9:05AM – 9:30AM

## **MassHealth Updates** – *Presented by MassHealth Member Education*

MassHealth Updates will include information on the latest operational and program updates.

9:40AM – 10:20AM

## **ACA Learning Series** – *Presented by MassHealth and Health Connector*

The ACA Learning Series will provide updates on 2014 Open Enrollment activities, subsidized insurance coverage options and much more.

10:30AM – 10:50AM

## **Health Safety Net Updates** – *Presented by Health Safety Net*

Health Safety Net Updates include information on the latest policy and operations updates.

11:00AM – 11:15AM

## **BREAK**

11:15AM – 11:35AM

## **Assister Updates** – *Presented by MassHealth*

Hear the latest on what Assisters should know to help individuals apply for health assistance programs.

11:45AM – 12:05PM

## **Tax Assistance Program** – *Presented by Volunteer Income Tax Assistance(VITA)*

The VITA Program offers free tax help to low- to moderate-income people who cannot prepare their own tax returns. Certified volunteers sponsored by various organizations receive training to help prepare basic tax returns in communities across the country.

12:05PM – 12:15PM

## **In the Loop – Massachusetts** – *Presented by Health Care For All*

In the Loop – Massachusetts is a private online community run by Health Care For All for enrollment assisters to interact with others doing similar work, a space to share successes, challenges and resources, and ask and answer each other's questions. Trends spotted within the community will be shared with state policymakers so they hear how enrollment is going and how to improve it for assisters and consumers alike.

12:15PM – 1:15PM

## **Lunch and Roundtable Discussions**

- MassHealth Member Education and Policy
- ACA Learning Series
- Tax Assistance Program - VITA
- MassHealth Provider Services
- Health Safety Net
- Assisters
- In the Loop - Health Care For All