## WHERE CAN I SEND DOCUMENTS OR VERIFICATION INFORMATION?

TYPE OF DOCUMENT	SEND TO	Mailing Address	FAX NUMBER
All new paper applications for <u>Subsidized</u> (assistance with paying) health coverage, including Health Connector (ConnectorCare plans and those seeking premium tax credits), MassHealth, or HSN coverage	MassHealth	Health Insurance Processing Center P.O. Box 4405 Taunton, MA 02780	<b>NEW Fax #:</b> 857- 323-8300
All new paper applications for <u>unsubsidized</u> (no assistance with paying) health insurance through the Health Connector	Health Connector	Health Connector 133 Portland Street, 1st Floor Boston, MA 02114-1707	Fax #: 617-887-8745
<ul> <li>MassHealth long-term care applications</li> <li>Supplement A + Buy-In applications</li> </ul>	MassHealth	Central Processing Unit P.O. Box 290794 Charlestown, MA 02129	Fax #: 617-887-8799
Closed Enrollment verification for Health Connector plan	Health Connector	Health Connector 133 Portland Street Boston, MA 02114-1707	Fax #: 617-887-8745
<ul> <li>Verification Documents</li> <li>CDF, NDF, PSI, ARD</li> </ul>	MassHealth	Health Insurance Processing Center P.O. Box 4405 Taunton, MA 02780	NEW Fax #: 857- 323-8300
<ul> <li>Medical Hardship Applications</li> <li>INET User Agreements and/or INET Business Associate         Agreements</li> <li>Serious Reportable Event documentation</li> </ul>	Health Safety Net (HSN)	Health Safety Net 100 Hancock Street, 6th Floor Quincy, MA 02171	NEW fax #: 617-786-4380

## TIPS:

- ALWAYS use the designated barcoded Health Coverage Mail/Fax Cover Sheet, recently revised and can be found at <a href="http://www.mass.gov/eohhs/consumer/insurance/apply-for-masshealth.html">http://www.mass.gov/eohhs/consumer/insurance/apply-for-masshealth.html</a>. Use the original barcoded coversheet; do not copy.
- When faxing information, **DO NOT** bundle information.
- REMINDER: Fax CDF, NDF, PSI, or ARD with the application, not separately (unless the application has already been submitted)
- If IDP documents were sent several weeks ago and consumers believe the documents have not been processed to date, assisters can resubmit them to the Health Connector.
- ENSURE that faxed documents are readable and lightened (if necessary).
- If you are not sure where to fax or mail documents, contact the MassHealth Customer Services Center at 1-800-841-2900.