

Massachusetts Health Care Training Forum (MTF):

Health Safety Net (HSN) Updates

Summer 2026 Questions and Answers

This document supplements the presentations made during the Massachusetts Health Care Training Forum (MTF) meetings by offering Questions & Answers, and additional presenter comments if applicable.

Question 1:

The INET conversion on 10/26, does that affect completing and submitting the Medical Hardship applications and do we need to get recertified for the new system if we are already certified to be able to submit Special Circumstance applications?

Answer:

Providers will not be required to complete recertification. Additionally, the modernization of the HSN INET provider portal will not interrupt or otherwise affect the Medical Hardship application or review process.

Please see the July 2026 HSN Billing Update for additional details about the HSN INET Provider Portal enhancements: [HSN INET Billing Update](#).

Question 2:

Is there any updated HSN info on the \$1,750 adult dental cap? If not yet, when?

Answer:

The Fiscal Year 2027 Massachusetts budget establishes a yearly coverage limit of \$1,750 on adult dental services, starting August 1, 2026. The yearly coverage limit is a collective total maximum amount for an individual across MassHealth and HSN.

For more information, see the MassHealth Dental benefits webpage: [Learn about MassHealth dental benefits | Mass.gov](#).

Question 3:

Does the 90-day HSN eligibility ever reset for a Connector Care Member?

Answer:

In reference to the Health Connector, Health Safety Net provides coverage for eligible medical services during the period between a member's eligibility determination and the effective date of enrollment in a ConnectorCare plan. As long as the member remains eligible for ConnectorCare, they are not considered uninsured, and their eligibility status for Health Safety Net will not be reset.

As stated in 101 CMR 613.04 (7)(b) 2. Effective 101 days after the Patient's Medical Coverage Date, Providers may submit claims only for dental services not otherwise covered by the Premium Assistance Payment Program Operated by the Health Connector until the Patient's eligibility is terminated. [HSN Regulations](#)

Question 4:

When will the HSN dental claims be posted on the invoices?

Answer:

The HSN dental interim payment reconciliation process is outlined in the link below. The Health Safety Net dental claims will follow the normal scheduled process for dental remits to be posted to providers.

[Health Safety Net Dental Claims Reconciliation | Mass.gov](#)

Question 5:

Will HSN still continue to help people with no status at all, or their status have expired will it still help or not?

Answer:

Please reference Health Safety Net regulation 101 CMR 613.03 for Health Safety Net eligible service requirements:

[HSN Regulations 101 CMR 613.000 - Health Safety Net Eligible Services](#)