

Public Benefit Programs

DTA

- **Benefit Programs:** Supplement Nutrition Assistance Program (SNAP or Food Stamps); Transitional Aid to Families with Dependent Children (TAFDC); Emergency Aid to the Elderly, Disabled, and Children (EAEDC)
- **Phone:** 1-877-382-2363 • **Website:** www.mass.gov/eohhs/gov/departments/dta/

HUD / DHCD

- **HUD Housing :** Public Housing Authority properties; Mobile Section 8 Voucher; Supportive Housing Program; HOME Investment Partnerships Program; etc.
- **Website:** www.hud.gov/massachusetts
- **DHCD Housing:** MA Voucher Rental Program; Alternative Housing Voucher Program
- **Website:** www.mass.gov/hed/economic/eohed/dhcd/

MassHealth

- **Insurance Programs:** MassHealth Standard; MassHealth CommonHealth; MassHealth Family Assistance; MassHealth CarePLUS
- **Phone:** 1-800-841-2900 • **Website:** www.mass.gov/masshealth

Medicare

- **Insurance Programs:** Part A (Hospital Insurance); Part B (Medical Insurance); Part C (Medicare Advantage Plans); Part D (Outpatient Prescription Drug Plan)
- **Phone:** 1-800-633-4227 • **Website:** www.mymedicare.gov/

Social Security

- **Benefit Programs:** Supplemental Security Income (SSI); Social Security Disability Insurance (SSDI); Childhood Disability Benefits (CDB)
- **Phone:** 1-800-772-1213 (V) or 1-800-325-0778 (TTY) • **Website:** www.ssa.gov/

Benefits Counseling

Work without Limits Benefits Counseling/ Project IMPACT

- **People Served:** SSI, SSDI, SNAP, EAEDC, TAFDC and HUD beneficiaries
- **Services:** Both programs offer free and confidential benefits counseling and analysis on how work income can impact all types of public cash and healthcare benefits
- **WWL Benefits Counseling Phone:** 1-877-937-9675) • **Website:** www.workwithoutlimits/benefitscounseling
- **Counties:** Berkshire; Franklin; Hampden; Hampshire; Middlesex; Worcester
- **Project IMPACT Phone:** 1-800-734-7475
- **Counties:** Barnstable; Bristol; Dukes; Essex; Nantucket; Norfolk; Plymouth; Suffolk

SHINE

- **People Served:** Medicare and/or MassHealth members in Massachusetts
- **Services:** Serving the Health Insurance Needs of Everyone (SHINE) provides free public health insurance information, counseling and assistance as well as advice on receiving both public and employer-sponsored health insurance
- **Phone:** 1-800-AGE-INFO (1-800-243-4636) and press 3

Employment Support Programs

Employment Services Program

- **People Served:** TAFDC beneficiaries
- **Description:** Provides clients with basic skills, education, trainings, occupational skills and support services, such as childcare and transportation
- **Phone:** 1-877-382-2363

Family Self-Sufficiency Program

- **People Served:** HUD Mobile Section 8 Housing Choice Voucher participants
- **Description:** Provides child care, transportation, education, job training, employment counseling, financial literacy, and homeownership counseling, among others services
- **Phone:** 1-617-573-1150 or your local Public Housing Authority office

One-Stop Career Centers

- **People Served:** All Massachusetts residents
- **Description:** Provides job assistance services, including career counselors, attending workshops and short-term training, developing resumes, writing cover letters, and more
- **Website:** www.mass.gov/lwd/employment-services/career-services/career-center-services/

Ticket to Work

- **People Served:** SSI and SSDI beneficiaries
- **Description:** Provides access to vocational rehabilitation, career counseling, job training, job placement and more
- **Phone:** 1-866-968-7842 (V) or 1-866-833-2967 (TTY)
- **Website:** www.chooseworkttw.net/findhelp/

Benefits & Legal Advocacy

Health Care For All

- **People Served:** All Massachusetts residents
- **Description:** Helps individuals enroll in public health insurance programs, get assistance paying for health insurance, and answers questions about private insurance
- **Phone:** 1-800-272-4232

MA Office on Disability

- **People Served:** All Massachusetts residents with disabilities of all ages
- **Description:** Program ensuring equal participation of all people with disabilities in all aspects of life by advancing legal rights, supportive services, accommodations, etc.
- **Website:** www.mass.gov/anf/employment-equal-access-disability/

MassLegal Help

- **People Served:** All Massachusetts residents
- **Description:** Online portal connecting individuals to public resources and information that will improve access to justice for low income and disadvantaged populations
- **Website:** www.masslegalhelp.org/

Project Bread

- **People Served:** All Massachusetts residents
- **Description:** Online portal connecting people to SNAP (Food Stamp) information
- **Phone:** 1-800-646-8333 (V) or 1-800-377-1292 (TTY)
- **Website:** www.gettingfoodstamps.org/