**DEAF & HARD OF HEARING INFO - CORONAVIRUS**

- Commonwealth of Massachusetts
  [https://mass.gov/covid19](https://mass.gov/covid19)
- Executive Office of Health & Human Services
  [https://mass.gov/eohhs](https://mass.gov/eohhs)
call: Dial 211
- Massachusetts Commission for the Deaf and Hard of Hearing
  [https://mass.gov/mcdhh](https://mass.gov/mcdhh)
email: MCDsafety@mass.gov

**PREVENTING ILLNESS**

- WASH HANDS
- CLEAN OBJECTS & SURFACES
- DO NOT TOUCH FACE
- COVER COUGH
- STAY HOME
- AVOID CROWDS
- SOCIAL DISTANCE
- AVOID TRAVEL

**GET MEDICAL HELP**

- CONTACT DOCTOR
- MEDICAL STAFF
- AMBULANCE
- HOSPITAL

**PREFERRED METHOD OF COMMUNICATION**

- INTERPRETER
- TEXT/CAPTIONS
- WRITING
- LIP READING
- GESTURES
- ASSISTIVE LISTENING DEVICE

**QUICK COMMUNICATION**

- YES
- NO
- DON'T KNOW

**TIPS FOR HEALTH PROVIDER**

- Get the person’s attention and make eye contact
- Repeat, rephrase, or write down your request
- Ask and/or indicate before touching the person
- Ask the person their preferred method of communication
- Minimize the number of people interacting with the patient
- Know that hearing aids/cochlear implants may improve hearing, but a person may still benefit from an assistive listening device and still may not understand all that you say.