Health Safety Net Updates

Massachusetts Health Care Training Forum
July 2018
HSN Updates – Agenda

• Billing Updates/Reminders
  ▪ Partial Clarification
  ▪ FY2016 Closing
  ▪ Billing Copays
  ▪ HSN-PD Application

• How HSN Works with ConnectorCare Coverage

• 2003 Server Upgrade Project

• Interim Payment
  ▪ June Remittance
  ▪ Recovery Plan

• CHC Code Updates

• HSN Regulations Public Hearing
HSN Billing Updates – 837I Partial Clarification

• 837I Partial Data Elements can be found in the last Billing Update. [https://www.mass.gov/service-details/information-about-hsn-provider-guides-and-billing-updates](https://www.mass.gov/service-details/information-about-hsn-provider-guides-and-billing-updates)

• For 837I claims, providers should report remaining HSN Deductible Amount that has yet to be paid by a patient using Value Code D3. If a patient has met their HSN deductible, Value Code D3 should be reported as 0

• Any Patient Paid Amount should be reported using Value Code FC

• Denial and Warning Edit message: Partial Claim missing required reporting data elements
HSN Billing Updates – 837P Partial Clarification

- Partial Data Elements can be found in the last Billing Update [https://www.mass.gov/service-details/information-about-hsn-provider-guides-and-billing-updates](https://www.mass.gov/service-details/information-about-hsn-provider-guides-and-billing-updates)

- For 837P claims, providers should report remaining HSN Deductible Amount **that has yet to be paid** by a patient on the Terms Discount (Loop 2300 K3) segment using the following:
  - If patient has not met their HSN deductible, please report: MAHSN20$####.##
  - If a patient has met their HSN deductible, please report MAHSN100. No dollar amount necessary

- **Denial and Warning Edit message**: Partial Claim missing required reporting data elements
HSN Fiscal Year (FY16) Closing

- **FY 2016 Closing:** Providers are reminded that FY16 will be closing September 30, 2018. Any claims or corrections for FY16 must be completed before the Fiscal Year is closed. Any claims trying to process after the FY close will be denied.

- If providers have questions on the FY16 closing, please contact the HSN Helpdesk at hsnhelpdesk@state.ma.us.
Billing Copays to HSN

- As a reminder, HSN pays copays remaining from the previous payer only if that payer was Medicare or a Medicare Replacement product.

- Providers that have submitted claims for HSN payment with copays from other prior payers, should void those claims.

- If providers have questions regarding copay billing, please contact the HSN Helpdesk at hsnhelpdesk@state.ma.us.
HSN Presumptive Determination (HSN-PD) Application

• As a reminder, Facility Representatives should always use the most up-to-date HSN-PD application when requesting a HSN Presumptive Determination for a patient.

• The HSN-PD application and training materials can be found on the HSN website at https://www.mass.gov/service-details/health-safety-net-presumptive-determinations-hsn-pd-information-0
How Does HSN Work if a Person Has ConnectorCare Coverage?

If a person is within their first 100 days of eligibility, HSN will assist with and can be billed for eligible medical and dental services

- The 100 days is 90 days from the date of their determination + 10 days retro to give a full 100 days

- This time is given so that the person has time to enroll and pay the premium (if required) because ConnectorCare coverage is prospective

- EVS’s messages during this time will indicate that temporary HSN is available
HSN Medical and Dental Available Screenshot

Welcome dharris79

Welcome dharris79

Verify Member Eligibility

Member Information

Eligibility

Dates of Eligibility

Click on the Date Range to view Eligibility information for Member ID [redacted]

<table>
<thead>
<tr>
<th>Date Range</th>
<th>Eligibility Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>10/15/2017 - 10/31/2017</td>
<td>PARTIAL HEALTH SAFETY NET</td>
</tr>
</tbody>
</table>

The information below refers to the PARTIAL HEALTH SAFETY NET coverage for 10/15/2017 to 10/31/2017.

Restrictive Messages

1527 / 677 Temporary Partial HSN medical and dental are available. Member Eligible for ConnectorCare. If member is unenrolled, visit MAHealthConnector.org for more information.

Member Payment Responsibility Detail

- Patient Paid Amount
- Patient Paid Amount Type
- Spend Down Amount
- Deductible Amount
- Deductible Date
- Co-pay Status
- Co-pay Cap Status

Restrictive Messages

Close

Perform Another Eligibility Check

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How does HSN work if a person has ConnectorCare Coverage?

After the 100 days, the HSN coverage changes to being eligible for Dental only (no medical), regardless of whether the individual enrolled in a ConnectorCare plan.

Please Note:

• ConnectorCare Plans do not display in EVS’s. Providers should check other insurance verification systems for enrollment in these plans.

• Individuals only get a new 100 days of HSN if their last determination was ineligible for MassHealth or un-sub QHP
  - If an individual remains eligible for ConnectorCare but fails to enroll, a new 100 days of HSN is not granted if that individual remains eligible.
  - EVS message will show when an individual is eligible for HSN dental only (as seen on the next slide).
HSN Dental Only Available Screenshot

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Member Information

Dates of Eligibility
Click on the Date Range to view Eligibility information for Member ID

Date Range: 06/19/2018 - 06/19/2018
Eligibility Status: CONNECTORCARE + PARTIAL HSN

The information below refers to the CONNECTORCARE + PARTIAL HSN coverage for 06/19/2018 to 06/19/2018.

Eligibility Restrictive Messages
1566 / Partial HSN Dental Available. Member eligible for ConnectorCare. If member is unenrolled, visit MAHealthConnector.org for more information.

Member Payment Responsibility Detail

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Interim Payment Recovery

• The HSN will be reconciling payments to account for the variance in the actual Reimbursable Health Services (RHS) accumulated over the three months (March, April, and May) during the June HSN FY18 Cycle payment

• During the interim payment recovery period, a provider’s monthly payment will be reduced by the interim payment recovery to reflect the actual payments made during the interim payment period
  - For Acute Hospitals, all recoupments will be complete by the September payment cycle
  - For CHCs, the HSN will continue with the recovery formula until the entire interim payment balance has been recovered

• Billers should contact their finance team at their facilities with any questions regarding interim payment recovery
2003 Server Project

• The HSN Server Project will continue throughout the 2018 calendar year

• As updates are made that affect the HSN’s ability to make payments or provide information to providers, we will continue to update providers about what systems / functionality is affected, when, and for how long

  ▪ Updates will be sent out via email to providers
CHC Code Updates

- The HSN will now be covering the following TB Test CPT codes for dates of service 7/1/2018 forward:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>86480</td>
<td>Tuberculosis test, cell mediated immunity antigen response measurement; gamma interferon</td>
</tr>
<tr>
<td>86481</td>
<td>Tuberculosis test, cell mediated immunity antigen response measurement; enumeration of gamma interferon-producing T cells in cell suspension</td>
</tr>
<tr>
<td>87116</td>
<td>Culture, tubercle or other acid-fast bacilli (eg, TB, AFB, mycobacteria) any source, with isolation and presumptive identification of isolates</td>
</tr>
</tbody>
</table>
CHC Code Updates

- The HSN will now be accepting claims with the following Drug Screening codes for the date ranges specified:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Date Range</th>
</tr>
</thead>
<tbody>
<tr>
<td>G0477</td>
<td>Drug test(s), presumptive, any number of drug classes</td>
<td>Please use this for claim from 1/1/2016 – 12/31/2016</td>
</tr>
<tr>
<td>80305</td>
<td>Drug test(s), presumptive, any number of drug classes</td>
<td>Please use this for claims 1/1/2017 forward</td>
</tr>
</tbody>
</table>
CHC Code Updates

• The HSN will also be making additional updates to conform with MassHealth’s 2018 HCPCS Changes for Community Health Center (CHC) Rates

  ▪ Most of these changes are either replacements or deletions

  ▪ An updated CHC covered code list will be posted to the HSN website at https://www.mass.gov/service-details/payment-information-for-chcs

  ▪ Notification will be sent to providers when the updated list is posted
HSN Regulations Public Hearing

• HSN has made proposed changes to the 101 CMR 613.00 and 614.00 regulations to take effect on October 1, 2018

• The public hearing for these proposed regulation changes will be on August 3, 2018

• Instructions for submitting testimony and additional public hearing information including the proposed regulations can also be found at https://www.mass.gov/service-details/executive-office-of-health-and-human-services-public-hearings
QUESTIONS?