

Tell us about changes



Tell us if your information changed since you applied or last updated your Health Connector account.

Why should you report changes?



It's important to tell about changes to your information. Changes can affect eligibility.

Keeping your information up to date is the best way to make sure you get the right coverage at the right cost.

If you are in a ConnectorCare plan or get a monthly tax credit to lower the cost of your monthly premium, it's especially important to report income changes. If you don't tell us about changes to your income, it could affect your tax refund when you file taxes at the end of the year.

When should you report changes?

You should try to report changes as soon as you can, but **no later than 30 days** after the change.

You can update your information any time on your online account at **MAhealthconnector.org**.

If you don't have an online account, you can call Customer Service or visit an Enrollment Assister to update information.

What kind of changes should you report?



Changes to your family size, such as:

- Marriage or divorce
- A new child, including by adoption or foster placement
- A death in the family



Changes to your household income, such as:

- Income that's higher than the income you expected when you applied or updated your account
- Income that's gone up or down since you applied or updated your account



Changes to coverage available to you, such as:

- Getting coverage through a job
- Turning 26, so you're no longer eligible for coverage on your parent's health plan
- Becoming eligible for Medicare



Other changes

- Changes to your address
- Changes to your name, date of birth, or Social Security Number (SSN)
- Changes to your citizenship or immigration status