Health Safety Net Dental, Pharmacy, and Behavioral Health Services and Provider Locations January 2013

Dental

- Eligible Services
 - The HSN pays for the same set of services covered by MassHealth Standard as well as certain adult dental services provided at health centers.
 - CHC billable dental codes are listed on the "Dental" tab of the "Billable
 Procedure Codes" list at: http://www.mass.gov/chia/provider/client-eligibility/health-safety-net/providers/chcs/payment-information-for-chcs.html.
 - Hospital billable dental codes are available at: http://www.mass.gov/chia/docs/p/ucp/dental-codes-cov-12-01-10.pdf
- Provider Locations
 - A list of dental providers is available on the HSN website at: http://www.mass.gov/chia/provider/client-eligibility/health-safety-net/for-patients.html
 - The Massachusetts League of Community Health Centers also provides a helpful provider locating tool at: http://www.massleague.org/findahealthcenter/index.php

Pharmacy

- Eligible Services
 - The HSN pays for the same medications covered by MassHealth Standard and has the same Prior Authorization requirements.
- Provider Locations
 - A list of HSN pharmacy providers is available online at: http://www.mass.gov/chia/provider/client-eligibility/health-safety-net/for-patients.html
 - For 340B providers, HSN prescriptions must be filled out of the provider's 340B supply, which means the prescription must be written by a provider-based prescriber. In general, HSN patients cannot take a prescription from one hospital or CHC and get it filled at another provider's pharmacy.

Exception: If a provider directly operates both a 340B pharmacy and a retail
pharmacy and the patient cannot be seen by a provider-based prescriber to
obtain a prescription within a clinically appropriate time period, the prescription
may be provided by the retail pharmacy on a ONE-TIME BASIS. The provider
MUST inform the patient that they may not fill future prescriptions unless the
individual becomes a patient of the provider.

Behavioral Health

- Eligible Services
 - The HSN pays for the same set of services covered by MassHealth Standard.
 - CHC billable behavioral health codes are available on the "Behavioral Health" tab
 of the "Billable Procedure Codes" list at:
 http://www.mass.gov/chia/provider/client-eligibility/health-safety-net/providers/chcs/payment-information-for-chcs.html
 - Hospital providers should refer to code listings available at: http://www.mass.gov/chia/provider/client-eligibility/health-safety-net/providers/hospitals/hsn-claims-information-for-hospitals.html
- Provider Locations
 - Patients should check with a hospital or a CHC to see if behavioral health services are offered.

Please note:

- Many of the above links will change as HSN materials are transitioned to the Executive Office of Health and Human Service's website.
- Patients should be aware that physicians at hospitals often bill separately. The HSN cannot pay for services that are not billed directly by the hospital.
- Patients should always contact a provider to confirm whether a service that is covered by the HSN is offered by that provider.
- Patient questions should be referred to the HSN Helpdesk at 877-910-2100.