Health Safety Net Updates

Massachusetts Health Care Training Forums
October 2014
Agenda

• Operations Updates
  • Health Safety Net (HSN) Transition to Office of Medicaid
  • Systems Maintenance
  • INET Updates

• Affordable Care Act (ACA) Reminders
  • ConnectorCare Gap Eligibility
  • HSN Partial
HSN Operations Updates – HSN Transition

• Chapter 224 of the Acts of 2012
  • Dissolved the Division of Health Care Finance and Policy (DHCFP)
  • Created the Center for Health Information and Analysis (CHIA)
  • Transferred authority for administering the Health Safety Net to the Office of Medicaid
HSN Operations Updates – HSN Office Move

• HSN Offices moved to Quincy in July and are no longer located in the same building as CHIA.

• New Mailing Address:

  Health Safety Net
  100 Hancock Street, 6th Floor
  Quincy, MA 02171

• Individual staff phone numbers have changed, but the Help Desk number and fax number remain the same.
HSN Operations Updates – IT Separation

- Many IT applications are used jointly by CHIA and by the HSN.
  - Contact management system used to keep track of provider information and relationships.
  - Provider web portal (INET) used to exchange data with providers, including remittance reports and dental claims submission.

- Work is underway to separate HSN applications from CHIA IT infrastructure.
HSN Operations Updates – IT Separation

• Systems Maintenance
  • The HSN is anticipating major systems maintenance to occur in early 2015 related to the HSN’s separation from CHIA.
  • As a result, there may be a disruption in service that could affect access to INET, processing of claims, and Help Desk responsiveness.

• INET Separation
  • Following systems maintenance, INET will be separated into two separate portals, one for HSN and one for CHIA.
  • Users will be taken to the new INET jump page where they can access both portals.
CHIA & HSN INET PORTAL

CHIA
Center for Health Information & Analysis
- MA All-Payer Claims Data (APCD)
- Hospital Inpatient, Outpatient Observation, Emergency Data
- Hospital Financials
- Hospital (403) Cost Reports
- Nursing Facility User Fees
- Nursing and Residential Care Facility Cost Reports
- Total Medical Expenses
- Relative Prices
- Alternative Payment Methods
- Provider Payment Methods

HSN
Health Safety Net
- HSN Dental Claim Submission
- HSN Validation/Edit Reports 837D; 837P; 837I
- HSN Hospital Remit
- HSN CHC Remit
- HSN POP’s Remit
- Bad Debt Evidence Collection Form
- Special Circumstance Application (Medical Hardship; Confidential Minor; Domestic Violence; Bad Debt)
- Referred Eligibility Reports
- HSN Surcharge Reports
- PCMHI Remit and Reports

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HSN Operations Updates – HSN INET

• HSN INET will be the portal for all HSN-related activity
  • Accessing remits
  • Accessing validation reports
  • Submitting dental claims
  • Special Circumstances Application
  • Referred Eligibility
  • Bad Debt Evidence Collection

• CHIA INET will be the portal for all CHIA-related activity
HSN ACA Reminders – Gap Eligibility

• Similar to Commonwealth Care and Commonwealth Choice, ConnectorCare and Qualified Health Plan (QHP) members will have access to HSN eligible services prior to enrollment, and to certain HSN eligible services after enrollment.

• ConnectorCare and QHP enrollment data and HSN gap eligibility information are not currently available in the Eligibility Verification System (EVS).
  • Until this information is available, providers should make efforts to confirm whether the patient has enrolled before billing the Health Safety Net.
  • Updates will be communicated as soon as they become available.
HSN ACA Reminders – HSN Partial Deductible

• The HSN Partial deductible is equal to 40% of the difference between the lowest MAGI (Modified Adjusted Gross Income) income in the applicant's Premium Billing Family Group (PBFG) and 200% of the Federal Poverty Level (FPL). If any member of the PBFG has an FPL below 200%, there is no deductible for any member of the PBFG.

• There may be situations in which an individual with HSN Partial does not have a deductible.

• If a deductible does not display in EVS for a patient eligible for HSN Partial, providers can assume the patient does not have a deductible.
Health Safety Net Updates

Questions?