9:00AM – 9:05AM     Welcome

All presentations will be followed by a questions and answers segment.

9:05AM – 9:30AM     MassHealth Updates – Presented by MassHealth Member Education
MassHealth Updates will include information on the latest operational and program updates.

The MA Health Care Learning Series will provide updates on the MassHealth Changes to the Managed Care Organization (MCO) Plans and the Health Connector’s 2017 Open Enrollment and final Seal of Approval results.

10:20AM – 10:30AM   SHINE – Presented by Executive Office of Elder Affairs
This presentation will describe the Medicare Open Enrollment, who should be taking action and why, and how to refer someone to SHINE or Medicare for help.

10:35AM – 10:55AM   BREAK

10:55AM – 11:15AM   Health Safety Net Updates – Presented by Health Safety Net
The Health Safety Net (HSN) will share important information about renewals, the new dental third party administrator (TPA), and other timely topics.

11:20AM – 11:40AM   MassHealth Provider Services Updates – Presented by MassHealth
Overview of the MCO Plan Selection/Fixed Enrollment Period and the Primary Care Clinician (PCC) Plan Referral Changes expanded list of services that will require a referral.

11:45AM – 12:00PM   Assister Updates – Presented by MassHealth
Hear the latest on what Assisters should know to help individuals apply for health assistance programs including information about the upcoming Assister Portal and 2017 CAC Recertification.

12:05PM – 1:05PM    Panel and Roundtable Discussions

**Panel**
- MassHealth
- Health Connector
- Health Safety Net
- SHINE

**Roundtables**
- MassHealth Provider Services
- Health Safety Net
- Fuel Assistance