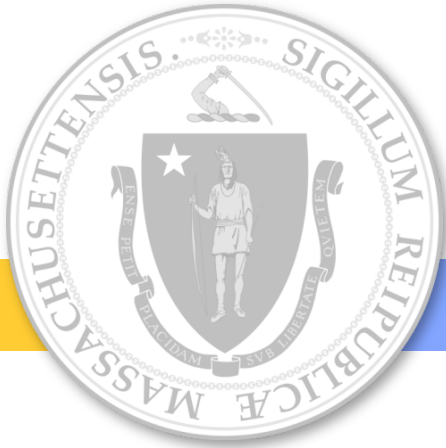


Massachusetts Health Care Training Forum

MassHealth Provider Services Updates January 2017



Executive Office of Health & Human Services



AGENDA

- ❑ Ordering, Referring and Prescribing Provider Requirements
- ❑ MassHealth Provider Directory Web Page
- ❑ MassHealth Bulletins and Resources Page



Ordering, Referring and Prescribing Provider Requirements



Ordering and Referring (O&R) Requirements

Background

- ACA Section 6401 (b)
- States must require:
 - All ordering or referring physicians and other professionals be enrolled under the State [Medicaid] Plan...as a participating provider; and
 - The NPI of any ordering or referring physician or other professional...be specified on any claim for payment that is based on an order or referral of the physician or other professional.
- MassHealth is continuing its implementation efforts. In March 2016 we began providing informational messaging on certain impacted claims.
- All provider types listed on the next slide must apply to enroll with MassHealth, at least as a non-billing provider, regardless of practice location (private practice, hospital, CHC, CMHC, etc.) The legislation applies to physician interns and residents but not other types of interns and residents.
- Fillable non-billing provider applications and contracts are available via the MassHealth website:

<http://www.mass.gov/eohhs/provider/insurance/masshealth/aca/aca-section-6401enrollment-information.html>



O&R Requirements

Provider Types (including interns and residents in those provider types) authorized to be included on a claim as the ordering, referring or prescribing provider:

- Certified Nurse Midwife
- Certified Registered Nurse Anesthetist
- Clinical Nurse Specialist
- Dentist
- Licensed Independent Clinical Social Worker
- Nurse Practitioner
- Optometrist
- Pharmacist (if authorized to prescribe)
- Physician
- Physician Assistant
- Podiatrist
- Psychiatric Clinical Nurse Specialist
- Psychologist



O&R Requirements

- Next Steps:
 - Providers are required to apply to enroll with MassHealth, at least as a non-billing provider, regardless of practice location (private practice, hospital, CHC, CMHC, etc.)
 - Providers that order, refer or prescribe services for MassHealth members will need to include their NPI on written orders, referrals and prescriptions.
 - MassHealth is updating the process for entity PCC referrals to ensure they meet the O&R requirements. This will be put in place and communicated upon it's finalization.
 - MassHealth is developing (production TBD) a searchable database of MassHealth enrolled providers.



MassHealth Provider Directory Web Page



Overview

New provider search option for members with disabilities.

- Is your practice represented?
- Drive members to your practice.

For help, see the [FAQ](#) and to [Contact MassHealth](#) links on the MassHealth Provider Directory page.

The “For Providers” tab at the top of the [Disabilityinfo.org](#) web page includes contact info and other resources.



MassHealth Provider Directory

New accessibility features are available on the [MassHealth Provider Directory web page](#):

- Redesigned to include a link to [Disabilityinfo.org Index](#) to search for providers and other healthcare professionals with experience providing services to people with disabilities.
- Intuitive screen reader navigation.



Find a Doctor

Use the tool on the left to search a complete list of MassHealth providers.

Use the tool on the right to search for providers who have reported expertise and experience in caring for people with disabilities.*



Search all MassHealth providers

What type of provider are you looking for?

Doctor:

- OR -

Hospital or Health Care Center:

- OR -

Other Health Care Provider or Facility:

_____ AND/OR _____

Where do you want to find a provider?

Search by city or zip code:

_____ AND/OR _____

What is the name of the provider that you are looking for?

Search by an individual provider or business name:

Check the box to find a primary care clinician (such as a doctor or nurse practitioner) who is in the Primary Care Clinician (PCC) Plan.

Search providers with expertise and experience with disabilities

*This information was obtained from surveys administered by a third party. It is not a complete list of MassHealth providers. If you have any questions about this tool, please use the [Contact Us](#) link on the [DisabilityInfo.org](#) site.



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Find Services

INDEX collects and maintains information on programs, agencies, doctors, consultants and dentists that provide services to people with disabilities.



Find a ...



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that serves people with disabilities and their families



[Doctor](#)

who has experience or expertise with particular disabilities



[Dentist](#)

who has experience or expertise with particular disabilities




[Consultant](#)

or other allied health professionals

Find Your Local Human Service Office

- [Find Human Service Offices](#) - Contact information for your local offices
- [Human Service Offices](#) - descriptions of agencies

 Search our entire site (all databases, fact sheets, news articles and other resources). Just enter a search term in the "Search Our Site!" feature.

Other Tools

 [Information for seniors and people with disabilities](#)

[Site Map](#) [Site Help](#) [Contact Us](#) [Funders](#) [Feedback](#)



Web site developed and hosted by INDEX, technology solutions for nonprofits.

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MassHealth Bulletins and Resources



MassHealth Bulletins

To access MassHealth bulletins, go to:

<http://www.mass.gov/masshealth> and select "Provider Library" from the left panel. Click on "Provider Bulletins". Then click on "2016 Bulletins". Then click on each bulletin to download.

Provider Updates Email Sign Up

[Sign up](#) to receive e-mail notification of updates to MassHealth provider manuals, including regulations, and new provider bulletins.

join-masshealth-provider-pubs@listserv.state.ma.us

Note: When you follow this link, a blank e-mail will appear. Just send the blank e-mail as it's addressed. No text in the body or subject line is needed.



Resources

If you have questions contact MassHealth Customer Service Center:

- By e-mail at providersupport@mahealth.net or
- By phone at 1-800-841-2900
- By fax:

Provider Fax Numbers

EDI	(617) 988-8972 and (617) 988-8971
Fulfillment Requests	(617) 988-8973
PEC	(617) 988-8974
Permidion HMS Government Services	(877) 735-7415
Provider Research	(617) 988-8904
Transportation (PT-1 Forms)	(617) 988-2925 (617) 988-2927

- MassHealth POSC Job Aids

<http://www.mass.gov/eohhs/gov/newsroom/masshealth/providers/mis-posc/training/get-trained.html>