

URGENT:

If you act now, you may still be able to get ConnectorCare or a monthly tax credit for 2018

We recently sent you information about your eligibility for health insurance coverage for 2018. You may have noticed that your eligibility changed for next year and that you will no longer qualify for low-cost ConnectorCare coverage or a monthly tax credit in 2018.

This means **your health insurance will become much more expensive in 2018**. However, if you update your information, you may be able to continue to get lower-cost coverage next year.

Below are some of the reasons why your eligibility may have changed, and what your next steps are.

Has your income changed?

If your income has changed since you applied or last updated your account, you will need to give us your most up-to-date income information. If you have an online account, go to www.MAhealthconnector.org/update-income and follow the step-by-step instructions for updating your income online. After you've submitted your new information, you may be asked to send us the proof of your income.

Did you file a federal income tax return?

If you didn't file a tax return last year (or any year that you received a tax credit for your health insurance) you will need to file a federal income tax return with the IRS right away. If you don't file, you won't be able to get help paying for health insurance next year. After you file, you can update your account information to let us know that you've filed all returns. You can make this change in the "Past Tax Credits" section of your 2018 application online. To learn more about filing your taxes, go to: www.MAhealthconnector.org/taxes

Is your income "Unknown"?

Your program eligibility may have changed because we couldn't verify (prove) some of your information. If this applies to you, you will see your Federal Poverty Level (FPL) listed as "Unknown" for 2018 on the letter we recently sent you about your 2018 eligibility. You will also see "Unknown" for your FPL in the **My Eligibility** section of your online account. Because we don't have any recent proof of your income, you will need to confirm that your information is still the same. You can get help with confirming your income by calling Customer Service at **1-877-MA ENROLL** (1-877-623-6765) or TTY: 1-877-623-7773. If you have an online account, you can confirm your income online. Follow the step-by-step instructions for confirming your information at: www.MAhealthconnector.org/confirm-income

No online account? You can get help by calling Customer Service at **1-877-MA ENROLL** (1-877-623-6765) or TTY: 1-877-623-7773. Or you can visit an Enrollment Assister or one of our walk in centers to get help in person. Find help near you at: www.MAhealthconnector.org/here-to-help



ACT NOW
to keep
your coverage
affordable
for 2018

Find free, in-person help with updating your account at
www.MAhealthconnector.org/here-to-help



133 Portland Street, 1st floor
Boston, MA 02114-1707



Walk In Centers

Boston

133 Portland Street
Monday - Thursday, 8 a.m. - 8 p.m.
Friday 8 a.m. - 6 p.m.
Saturday 9 a.m. - 5 p.m.

Springfield

88 Industry Ave
Monday - Friday,
9 a.m. - 5 p.m.

Worcester

146 Main Street
Monday - Thursday, 8 a.m. - 8 p.m.
Friday 8 a.m. - 6 p.m.
Saturday 9 a.m. - 5 p.m.

You can find more locations for help at
www.MAhealthconnector.org/here-to-help