

## In the Loop - Massachusetts Connecting the Enrollment Community

*In the Loop - Massachusetts* is a private online community run by Health Care For All for people who are helping individuals enroll in health insurance to interact with others doing similar work. This project is a spin-off of a national online community developed by Community Catalyst and the National Health Law Program.

## Why join In the Loop - Massachusetts?

When you join *In the Loop - Massachusetts*, you join a community where you will interact with other enrollment specialists across the Commonwealth to share successes, challenges and lessons learned. You'll be able to troubleshoot problems and hear how other enrollment specialists have overcome similar challenges. We'll share new resources and developments.

Your input will be shared frequently with state policymakers so they hear how enrollment is going and how to make enrollment better. We need to hear about your issues so we can help identify the ways to improve enrollment and make your job easier!

## Who should join In the Loop - Massachusetts?

*In the Loop - Massachusetts* is designed for enrollment specialists working for non-profit organizations who are helping consumers enroll in health care. These include:

- Navigators
- Certified application counselors
- Community health center and hospital staff helping with enrollment
- Health and consumer advocates
- Staff who work at legal aid organizations
- Staff who work at consumer protection and advocacy organizations

It is not open to for-profit organizations, funders, policymakers or agents/brokers.

## How can you participate?

When the site launches, we encourage you to:

- Join the community;
- Visit the site and post questions, successes, challenges;
- Add your comments and suggestions to other posts; and
- Find or suggest helpful resources.

*In the Loop - Massachusetts* is a project of Health Care For All. When the site launches, you can join *In the Loop - Massachusetts* by visiting www.massloop.org. For more information, please contact Suzanne Curry at Health Care For All: scurry@hcfama.org or (617) 275-2977.