



## **In the Loop - Massachusetts** *Connecting the Enrollment Community*

***In the Loop - Massachusetts*** is a private online community run by Health Care For All for enrollment assisters to interact with others doing similar work. This project is modeled on a national online community developed by Community Catalyst and the National Health Law Program.

### **Why join In the Loop - Massachusetts?**

When you join ***In the Loop - Massachusetts***, you join a community where you will interact with other enrollment assisters across the Commonwealth to share successes, challenges and lessons learned. You'll be able to troubleshoot problems and hear how other enrollment assisters have overcome similar challenges. Health Care For All will share updates and resources.

Trends spotted within the community will be shared with state policymakers, including the Health Connector and MassHealth, so they hear how enrollment is going and how to make it easier for assisters and consumers alike. In order for this to happen we need to hear about the issues that enrollment assisters, such as yourself, are experiencing! Your personal information will not be connected to the trends and issues we share with state policymakers.

### **Who should join In the Loop - Massachusetts?**

***In the Loop - Massachusetts*** is designed for enrollment assisters working for organizations who help consumers enroll in health coverage, including:

- Navigators
- Certified application counselors
- Community health center and hospital staff helping with enrollment
- Health and consumer advocates
- Staff who work at legal aid organizations
- Staff who work at consumer protection and advocacy organizations

### **How can you participate?**

We encourage you to:

- Join the community;
- Visit the site and post questions, successes, challenges;
- Add your comments and suggestions to other posts; and
- Find or suggest helpful resources.

***In the Loop - Massachusetts*** is a project of Health Care For All. You can join ***In the Loop - Massachusetts*** by visiting [www.massloop.org](http://www.massloop.org).

For more information, please contact Giselle Hernandez at Health Care For All: [ghernandez@hcfama.org](mailto:ghernandez@hcfama.org) or (617) 275-2934.