

MassHealth Updates

July 2017

Massachusetts Health Care Training Forum



Agenda

- ACA-3 and Member Booklet Revision
- SACA-2 and Senior Guide Revision
- MassHealth Renewals
- Children's Medical Security Plan (CMSP) Updates
- Application Completion Tips and Reminders

ACA-3 Application and Member Booklet Revision Update

ACA-3 Application Revision:

July 2017

- Step 2: Information was added to the following:
 - An SSN is required if applying for Premium Assistance
 - “Are you legally married?” have replaced the question “Are you married for tax filing purposes?”
 - Instructions to the income information section to direct applicants to complete questions 32 and 33, (Income for this year and expected income for next year), was changed
 - A Federal Tax ID field was added to Current Job 1 and Current Job 2
 - The rental question was changed to allow the applicant to enter a loss

ACA-3 Application Revision:

July 2017 (cont.)

- Instructions were clarified regarding getting MassHealth “if you qualify” to include Children’s Medical Security Plan (CMSP) and the Health Safety Net (HSN)
- The maximum annual Federal Poverty Level (FPL) for a family of four was updated
- A statement was added in step 2 for person 1 regarding reconciling tax credits

ACA-3 Application Revision (cont.)

- Step 4 and Supplement A: Health Coverage from Jobs
 - Language clarifies requirement for members to notify MassHealth’s of the existence of or any changes to employer-sponsored health insurance offered to them, and to enroll in ESI if MassHealth requests that they do so.

- Step 6: Read and Sign this Application
 - A “Responsible Party” section have been added and must be completed if an applicant is an individual under the age of 18 who is not an emancipated minor.

Member Booklet Revision: July 2017



- Section 1: How to Apply
 - Repetitive information in the data match section was eliminated
 - Information on the requirement to provide a SSN if applying for Premium Assistance was added
 - MassHealth card subsection: CMSP information was added

Member Booklet Revision July 2017 (cont'd)

■ Section 2:

- Information was added regarding employer sponsored health insurance (ESI) and clarifying that;
 - Members must notify MassHealth if they have ESI or access to ESI
 - Members must notify MassHealth of any changes to ESI that is offered to them
 - Members **must** enroll in ESI if MassHealth requests that they do so
- CarePlus: repetitive language regarding premiums and copays for CarePlus was eliminated
- Family Assistance: language clarity of the “Who can get benefits”

Member Booklet Revision: July 2017 (cont.)



- Section 4: Massachusetts Health Connector
 - The maximum annual FPL for a family of four to qualify for advance premium tax credits (APTC) was updated
- Section 7: Modified Adjusted Gross Income
 - Additional information included an unearned income section
- Section 11: Where to get help
 - Additional information includes Contact information for the Premium Assistance Unit - 1-800-862-4840

SACA-2 Application and Senior Guide Revision Updates

SACA-2 Application Revision



- The following were changed in Step 2 of the application:
 - SSN as a required field for individuals applying for premium assistance
 - Addition of language to clarify that an applicant does not need to file a tax return to apply for MassHealth or HSN
 - Revised language:
 - *Are you legally married* was added and the question - *Is this person considered married for tax filing purposes?* was deleted
 - A new statement regarding filing income taxes and form 8962 in order to reconcile APTCs
 - A section was added to the rental income that allows the applicant to report a loss
 - Language was added in the deductions section to clarify instructions

The Senior Guide to Health Care Coverage Revision

- The Senior Guide to Health Care Coverage was revised with the following:
 - Section 1:
 - Addition of “MAGI” with a description.
 - Clarifying information about MAGI was included to Countable Income information.
 - Residency language updated to the Introduction, Section 1 and Section 2
 - Section 2:
 - Added that “People Living at Home Needing Long-term Care Services” to clarify that asset rules also apply to people in the Home and Community Based Waivers
 - The FPL of 400% for a family of 4 was added under APTC qualifications

The Senior Guide to Health Care Coverage Revision (cont.)

- Section 4:
 - Language was added to explain the reconciliation of Advance Premium Tax Credits (APTCs)
 - Figures that determine affordable health insurance premiums for Health Connector plan eligibility were updated
- Residency language in both the Introduction and Section 1 and Section 2 was updated
- Calendar year date change from 2016 to 2017

Ordering Paper Applications



- Applications are available for download on the MassHealth website www.mass.gov/masshealth using the left navigation bar *Apply for Health Coverage*.
- To order paper applications
 - Call: 1-800-841-2900
 - Fax a request: 617-988-8973
 - Email a request: publications@mahealth.net

MassHealth ACA-Renewals



- Express Lane and Administrative Renewals:
 - MassHealth is currently renewing cases previously renewed via Express Lane and Administrative renewals that have not been reviewed in over 12 months and have not previously submitted an ACA application.
- MassHealth is also renewing members who have lost their cash assistance (TAFDC or SSI) and have remained on a MassHealth continued benefit who are due for renewal.
- Letters are sent to heads of households explaining that their family should submit a new application within **45 days**
- Households can renew online at <http://www.MAhealthconnector.org>, by paper, or over the phone

MassHealth Mixed Age Renewals

- MassHealth is continuing the renewal process for “mixed-age” households.
- This renewal process will include households that have:
 - Both a member who has been determined using eligibility rules for those age 65 and over and for Long Term Care (LTC) individuals, *and* a member who was determined using eligibility rules for those under age 65; or
 - Both a member who has turned 65 since their last review, (now falling under eligibility rules for those age 65 and over and for Long Term Care (LTC) individuals) *and* a member under age 65; or
 - A member age 65 or over who is not applying *and* a member who was determined using eligibility rules for those under age 65; or
 - A member age 65 or over *and* an under-65 member where may have been sent an incorrect review form previously
- **Note:** THE ONLINE SYSTEM CANNOT BE USED FOR THESE RENEWALS

MassHealth Mixed Age Renewals (cont.)

- The mailings included:
 - SACA-2-ERV which should be completed and returned to MassHealth by the deadline
 - If a member misplaces the SACA-2-ERV, they should be advised to fill out a regular SACA-2 application and write **RENEWAL** across the top of page one. The online system cannot be used for these renewals
 - The notice provides specific instructions on how to complete a paper application and mail it, fax it, or return it in person
- **Important:** Mixed-age household group must always complete a paper SACA-2 application because members age 65 and over or otherwise subject to Long Term Care eligibility rules cannot be determined in any online system.

Children's Medical Security (CMSP) Updates

CMSP - Sample Notice

MassHealth



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
www.mass.gov/masshealth



[HOH FIRST NAME] [HOH LAST NAME]
[STREET ADDRESS]
[CITY], [STATE] [ZIPCODE]

Date: [DATE]
Member ID: [XXXXXXXXXX]

Important News about the Children's Medical Security Plan (CMSP)

Dear Parent or Legal Guardian of [Member Name],

You are receiving this letter because our records indicate you are a parent or legal guardian of a child who is enrolled in the Children's Medical Security Plan (CMSP). Starting July 1, 2017, MassHealth will fully manage CMSP and provide customer support for CMSP, including information about your child's eligibility and benefits. MassHealth will continue to manage pharmacy benefits for CMSP as well.

You will now be able to present your child's MassHealth ID card for all CMSP services, including medical, behavioral health, dental, and pharmacy visits. UniCare will no longer manage CMSP after June 30, 2017. Your child's UniCare card will no longer work after that date.

What do I need to do?

Starting July 1, 2017 you will need to

- Show your child's MassHealth card when he or she sees their health care providers and when you go to the pharmacy;
- Make sure that your child's providers are MassHealth providers that take CMSP members (most providers that took UniCare will take CMSP under MassHealth); and
- Call the MassHealth Customer Service Center at 1-800-841-2900 with any questions or issues about your child's CMSP eligibility, benefits, providers, premiums, or copayments.

Starting July 1, 2017 you will no longer use your child's CMSP Member ID card from UniCare or UniCare's Customer Service phone number or website for questions about CMSP.

What if my child does not have a MassHealth ID card?

Call the MassHealth Customer Service Center at 1-800-841-2900 (TTY: 1-800-497-4648 for people who are deaf, hard of hearing, or speech disabled) and ask for another ID card. The card will be mailed to the address we have on file, so please make sure we have the right address.

CMSP - Sample Notice

What else do I need to know?

Information about CMSP can be found in the MassHealth Member Booklet and in MassHealth regulations at 130 CMR 522.004. The Member Booklet and regulations are available online at mass.gov/masshealth or you can request a copy of the MassHealth Member Booklet or regulations by calling MassHealth Customer Service at 1-800-841-2900 (TTY: 1-800-497-4648 for people who are deaf, hard of hearing, or speech disabled)

CMSP covered services include

- Outpatient services including preventive and sick visits;
- Outpatient mental health services and substance use disorder treatment services up to 20 visits per fiscal year;
- Outpatient surgery and anesthesia that is medically necessary for the treatment of inguinal hernia and ear tubes;
- Prescription drugs up to \$200 per state fiscal year;
- Eye exams and hearing tests;
- Durable medical equipment up to \$200 per fiscal year. Asthma-, diabetes-, and epilepsy-related durable medical equipment may be available up to an additional \$300 per state fiscal year; and
- Dental services – maximum \$750 per fiscal year (This includes exams, X rays, cleanings, fluoride treatment, sealants, fillings, extractions, full or partial root canals, crowns, and space maintainers.) Frequency limits apply to certain dental services.

Members with incomes over 200% of the federal poverty level are subject to a premium bill and will need to continue to pay that premium bill.

Some medical services are covered by MassHealth only if your child's doctor or health care provider gets approval from MassHealth first. This is called prior authorization (PA). The health care provider handles PA requests for your child, but MassHealth will let you know if the PA request is approved or not.

What if I have questions?

If you have questions, please visit the MassHealth website at www.mass.gov/masshealth or call the MassHealth Customer Service Center at 1-800-841-2900 (TTY: 1-800-497-4648 for people who are deaf, hard of hearing, or speech disabled).

Sincerely,

MassHealth

- Members should make sure that their providers are MassHealth providers that take CMSP members.
- Most providers that took UniCare will take CMSP under MassHealth. If members need to find a provider they can use the [MassHealth Provider Directory](#) located on the MassHealth website.
- Members can call the MassHealth Customer Service Center at 1-800-841-2900 with any questions or issues about CMSP eligibility, benefits, providers, premiums, or copayments.

CMSP

- In early June, MassHealth issued a transmittal letter (TL) regarding CMSP coming in-house with MassHealth.
- Additional information about CMSP billing, coverage, and provider specific transition questions can be found in the TL:
<http://www.mass.gov/eohhs/docs/masshealth/transletters-2017/all-221.pdf>

Application Completion Tips and Reminders

- Answer all questions and print clearly
- Put identifying information on documents such as D.O.B name, and or a SSN
- Put a telephone number that applicant/member can be reached on
- If you are an enrollment assister, please list your direct telephone number
- When adding employer information provide the complete address city, state, and zip code
- If you are including health insurance, Medicare or ESI information please include the start date

Application Completion Tips Reminders (cont.)

- Provide the document ID# and the Alien number if it is available
- Include marital status, and tax dependent information
- Include tips, bonuses, and incentive as countable income
- Make sure to answer both questions 32 & 33 regarding current and expected income

Questions?