



MassHealth Provider Services Update

Executive Office of Health & Human
Services

July, 2017

Agenda



- New Mid-level Provider Enrollment
- PCC Referral Processing Change
- Contact Resources



New Mid-level Provider Enrollment



Midlevel Provider Enrollment

Effective August 1, 2017, MassHealth regulations will be amended to expand the types of providers eligible to participate in MassHealth to include all categories of state licensed advanced practice registered nurses and physician assistants.

MassHealth Eligible Mid-level Provider Types:

- Physician Assistants (PA)
- Certified Registered Nurse Anesthetists (CRNA)
- Clinical Nurse Specialists (CNS)
- Psychiatric Clinical Nurse Specialists (PCNS)
- Certified Nurse Practitioners (NP)
- Nurse Midwives (NMW)



Key Points

- ❖ As a result of these new regulations, all MassHealth eligible mid-level provider types working for a group practice must participate in the MassHealth program in order for the group practice to receive payment for their services rendered.
- ❖ PAs must work for a group practice with at least one physician member in order to be eligible to participate in MassHealth. Payment for Physician Assistants will be made to MassHealth participating group practices that have at least one physician as a member. Group Practices without a physician member cannot bill for PA services. PAs must work for a group practice with at least one physician member in order to be eligible to participate in MassHealth.
- ❖ The regulations will also allow PAs to serve as primary care clinicians.
- ❖ CRNAs, PCNSs, and CNSs will also be able to participate independently in MassHealth, and NPs and NMWs will continue to be able to do so.
- ❖ Physicians will no longer be able to bill using the physician's NPI for services of any of these provider types, with the exception of NPs, that are employed by an individual physician.



Key Points (cont.)

Some other highlights of these new regulations include:

- ❖ The following modifiers will be deactivated effective 8/1/17:
 - HN (Physician Assistant)
 - SB (Nurse Midwife)
- ❖ The following modifier remain active: SA (Nurse Practitioner)
- ❖ For Anesthesia billing, effective 8/1/17 Medical Direction by a physician is payable to a physician. Medical Supervision by a physician is not payable by MassHealth. See physician regulations at 130 CMR 433.454 (C) and (D) for definition of medical direction and medical supervision.
- ❖ The following modifiers are required when billing for anesthesia services effective 8/1/17: AA, QK, QY, QX, and QZ
- ❖ Updates to regulations found in 130 CMR 433.000, 450.000 and 508.000 for mid-level providers can be found at: <http://www.mass.gov/eohhs/gov/laws-regs/masshealth/masshealth-proposed-regs.html>



Provider Enrollment Procedures

- ❖ MassHealth has revised the Medical Practitioner and the Group Practice Organization enrollment forms in preparation of these new regulations.
- ❖ New midlevel providers are strongly encouraged to submit their enrollment applications prior to the anticipated effective date of 8/1/17.
- ❖ The new Medical Practitioner enrollment forms are available from the MassHealth Customer Service Center upon request by e-mail at providersupport@mahealth.net or by phone at 1-800-841-2900.

Provider Enrollment Procedures (cont.)



- ❖ If a physician assistant or a nurse practitioner wishes to participate in the Primary Care Clinician (PCC) Program as a PCC, the following action is required:
- ❖ The provider must be fully enrolled with MassHealth. This includes submitting a completed documentation:
 - Medical Practitioner Application
 - Provider Contract Agreement
 - Data Collection Form (DCF)
 - Federally Required Disclosures Form (FRDF)
 - The PCC group practice must contact MassHealth to submit an update to Section 2 of their existing PCC application to identify the additional provider they would like to list as a PCP provider.
- ❖ The group practice must supply the following additional supporting documentation to MassHealth to enroll the individual provider as a PCP within the PCC plan:
 - Attach an attestation that the individual provider works a minimum of 20 hours at the service location.
 - Include a hospital letter designating hospital admitting privileges;
 - Attach a CV to verify board eligibility within family practice, internal medicine, obstetrics/gynecology or pediatrics.
- ❖ Providers can email providersupport@mahealth.net or call (800) 841-2900 to request an application packet from the MassHealth Customer Service Center.



Provider Support

- ❖ To assist providers with the provider enrollment process and the billing changes under these new regulations, MassHealth will be hosting webinar sessions on the following dates:
 - Thursday, July 13, 2017
 - Tuesday, July 25, 2017
 - Tuesday, August 15, 2017
- ❖ To register for one of these webinars please visit www.masshealthtraining.com
- ❖ For more information about the Ordering, Referring, and Prescribing Requirements, please visit: <http://www.mass.gov/eohhs/provider/insurance/masshealth/aca/aca-section-6401enrollment-information.html>
- ❖ For questions or to request the application, please contact the MassHealth Customer Service Center by e-mail at providersupport@mahealth.net or by phone at 1-800-841-2900.



PCC Referral Processing Change



New requirement for PCC Referrals from PCC organizations, including group practices

- O&R requirements are that an *individual* provider must be listed on a claim as the ORP provider
- MassHealth allows organizational PCCs (CHC, HLHC, Indian Health Service (IHS), OPD, Group Practice) to make PCC referrals
- To ensure that billing providers will have an individual ORP provider to include on a claim, as of 6/19/17 organizational PCCs must select a qualifying Individual Referring physician or nurse practitioner or the organizational PCC's referral will not process.
- In order to qualify as an Individual Referring Provider for this process, the physician or NP must be:
 - (1) *on-staff* at the PCC entity/service location,
 - (2) board certified or board eligible (or in the case of a nurse practitioner, specialize) in family practice, pediatrics, internal medicine, obstetrics, or gynecology,
 - (3) identified to MassHealth by the CHC, HLHC, IHS, OPD or group practice as a provider who may be assigned PCC Plan members pursuant to 130 CMR 450.118(C), (D), or (E), as applicable, and
 - (4) *individually* enrolled with MassHealth at least as a non-billing ORP provider if on-staff at a CHC, HLHC, IHS, or OPD, or as a fully-participating provider if on-staff at a group practice.

POSC Referrals Page



Required Fields

Health and Human Services Mass.gov

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MassHealth Provider Online Service Center

Referral Information

Member ID * 100000000000

Referring Provider * 1500000000-110000000G-COMMUNITY CARE CHC-1000 HEALTHCARE AVENU

An Individual Referring Provider must be selected if the Referring Provider is an Organization.

Individual Referring Provider TUMBLIN AMY

You must select a Service Provider.

Service Provider * PAYNE ROBERT

Assignment * CONSULT, TEST AND TREAT

Diagnosis Code

Reason for Referral

Procedure Code

Modifier 1

Modifier 2

Thru Code

Modifier 3

Modifier 4

Effective Date * 04/19/2017

End Date * 04/19/2018

Visits * 3

Service Description

Cancel Service Submit

Enter the Member's MassHealth ID Number

Enter the *Referring Provider* which could be either an Organization (CHC, HLHC, OPD, Group or Indian Health Service) or a Physician or an Independent Nurse Practitioner who has a signed PCC Contract.

Enter the Individual Referring Provider within the above Organization that is making the referral. (*Note: this is a required field only if the Referring Provider above is a CHC, HLHC, OPD, Group Practice or Indian Health Service. Leave this field BLANK if the Referring Provider above is a Physician or Independent Nurse Practitioner, and not an organization)

Enter the provider who will be performing the requested service

Choose the service to be rendered from the dropdown

Enter the start date, end date, and number of visits authorized for this service



Contact Resources



Resources

- If you have any questions please contact the MassHealth Customer Service Center at 1-800-841-2900, e-mail your inquiry to providersupport@mahealth.net, or Fax your inquiry to 617-988-8974.
- For general instructions on how to submit, update, or inquire about a referral, please see the MassHealth POSC Job Aids at:

<http://www.mass.gov/eohhs/gov/newsroom/masshealth/providers/mmis-posc/training/get-trained.html>

- For more information about the ordering, referring and prescribing requirements, please visit:
www.mass.gov/eohhs/provider/insurance/masshealth/aca/aca-section-6401enrollment-information.html

- POSC Link
<https://newmmis-portal.ehs.state.ma.us/EHSProviderPortal/appmanager/provider/desktop>



Questions?