

Massachusetts Health Care Training Forum

April 2014



Agenda

1. Welcome
2. Revalidation
3. ICD-10 Implementation Project: Update
4. MassHealth Resources
5. Questions and Answers



REMINDER: KEEP YOUR PROVIDER PROFILE INFORMATION UP-TO-DATE!

- In accordance with MassHealth regulation 130 CMR 450.223(B), you must notify MassHealth in writing within 14 days of any change of information submitted in your original enrollment application, such as changes in address, phone, email, license status, ownership, board membership or criminal convictions.
- Failure to notify MassHealth constitutes a breach of your provider contract and may result in termination of your contract or other sanctions. The absence of notification constitutes confirmation of no changes.
- To submit changes through the POSC (Provider Online Service Center), go to www.mass.gov/masshealth/providerservicecenter and click on the Manage Provider Information link. Then click Maintain Profile and then Update Your MassHealth Profile.
- You may also submit changes in writing to: MassHealth PEC, PO Box 9162, Canton MA 02021.
- Profile changes do not become effective until the request is processed. Back-dating is not allowed.
- For questions, please contact MassHealth Customer Service at providersupport@mahealth.net or call MassHealth Customer Service: 1-800-841-2900.

Revalidation

WHAT IS REVALIDATION?

Section 6401 of the Affordable Care Act established a requirement for Medicare and Medicaid to revalidate enrollment information for all enrolled providers, regardless of provider type, under new enrollment screening criteria at least every five years.

This revalidation initiative will initially focus on those providers who were enrolled on, or prior to, March 25, 2011, and will be completed by March 24, 2016.

Providers enrolled after March 25, 2011, will be revalidated on or before five years from the date that they were initially enrolled.



Revalidation (cont.)

Revalidation must be completed on the Provider Online Service Center (POSC). Providers will be required to log onto the POSC, review the information contained on their MassHealth Provider File and update any information that is not current or complete.

Providers may also be required to submit original signature documentation to support the revalidation, including a Federally Required Disclosures Form and an Electronic Funds Transfer Enrollment/Modification Form if they are currently receiving a paper check. Additional documentation or steps may also be required depending on provider type.



Revalidation (cont.)

REVALIDATION PREPARATION

It is very important that all providers begin to prepare for revalidation:

- Identify the person in your organization who will complete the revalidation.
- Make sure that person has secure primary user access to the POSC.
<http://www.mass.gov/eohhs/gov/newsroom/masshealth/providers/mis-posc/>
- Identify the person in your organization legally authorized to complete the Federally Required Disclosures form for the entity.
- If applicable , be prepared to have each individual provider sign the required forms, including the Federally Required Disclosure form.
- Ensure that the individual practitioners linked to the group are accurate and current on the group's MassHealth provider file.
- Providers who are in private practice and not affiliated with or employed by a group organization should follow the instructions for their provider type. These instructions will be included in the revalidation packet that MassHealth will mail to you when it is time for you to revalidate.

Revalidation (cont.)

REVALIDATION PREPARATION

- If you do not have access to POSC, you must submit a Data Collection Form (DCF) with the administrator's information. Please click on:

<http://www.mass.gov/eohhs/docs/masshealth/provider-services/forms/posc-dc.pdf>

You can e-mail the completed form to providersupport@mahealth.net; or fax it to 617-988-8974; or mail it to:

MassHealth Customer Services Center

ATTN: Provider Enrollment and Credentialing-Revalidation

P.O. Box 121205

Boston, MA 02112-1205

MassHealth Resources

MassHealth Revalidation Web Page:

- <http://www.mass.gov/eohhs/provider/insurance/masshealth/provider-enrollment/provider-revalidation.html>

Revalidation (continued)

COMMUNICATION PLAN

The following communication vehicles will be utilized for key messaging:

- Provider Bulletin
- Website Announcement on Mass.Gov
- Banner Messages
- POSC Broadcast Messages
- Provider Association Forum Meetings
- Outreach to Associations
- Provider Trainings



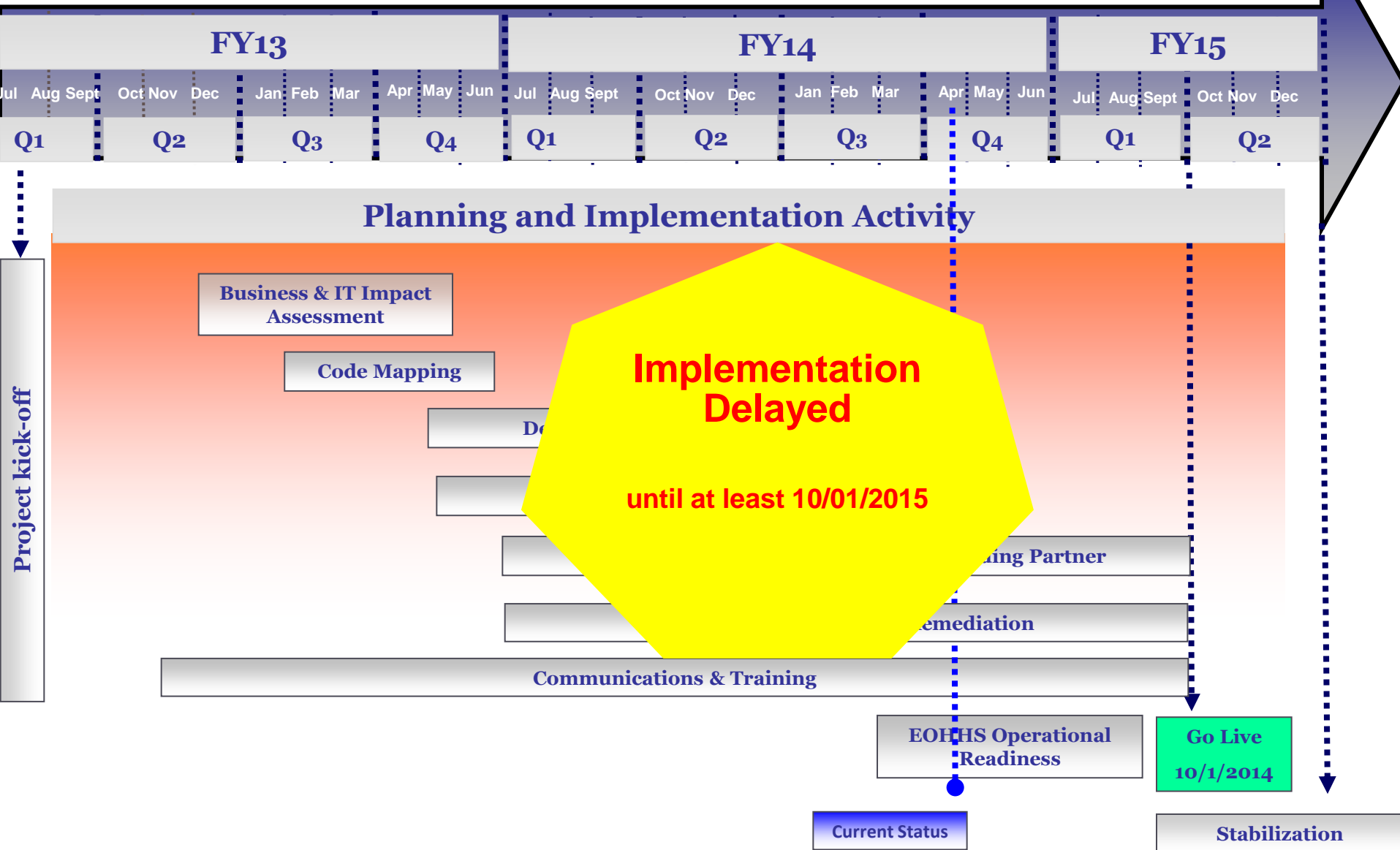
MassHealth ICD-10 Implementation Project



Agenda

- **ICD-10 Implementation**
 - **Implementation Timeline**
 - **Documentation**
 - **ICD-10 Web page**
 - **Trading Partner Testing**

Current High-Level Implementation Time Line



Priority 1 Documentation

| Status | Documentation |
|-------------------|--|
| Posted | CMS-1500 UB-04 UB-04 Residential Care Home Change guide (UB/CMS) Residential Care Home Job Aid |
| Under Development | 837 P 837 I Key Concepts Bulletin #3 |

www.mass.gov/masshealth/icd-10

ICD-10 Changes – Nursing Facilities

- **Decommission of Current MMQ Software** – this software cannot be modified to support ICD-10; effective 10/1/14 MassHealth will no longer support the proprietary MMQ software currently available on Mass.gov.;
- **3 Options Available:** DDE or Batch File upload in POSC, or have a vendor generate MMQ file and submit;
- **Management Minutes Questionnaire testing** to begin in July 2014. This is when the new functionality will be available in MMIS for testing;
- **EDI Team** to assist during the July 2014 testing cycle.

Trading Partner Testing- Beta Testing

Target Provider Types

- 28-35 key trading partners in total
- 19 partners with high business impact/high claims volume
- Submission Methods-Direct, Billing intermediary, and Clearinghouse
- Provider Types
 - 2 MassHealth Consortium Members
 - 2 State Agencies (DMH, DCF)
 - Hospitals, Group Practice Organizations, DMEs, Transportation, Home Health, Mental Health, Rest Home, Nursing Facilities, Billing Intermediaries, and Vendors
- Demo Day
 - April 24, 2014
 - Walkthrough MMIS Panel Changes-DDE for POSC
 - Prior Authorization (PA)
 - Pre-Admission Screening Requests (PAS)
 - Referrals
 - Claims Submissions
 - Hands-on testing for providers
 - Identify issues

MassHealth Website: www.mass.gov/masshealth

- Provider Library of MassHealth publications
- Provider Manuals
- Provider Bulletins
- Billing Guides

MMIS Website: www.mass.gov/masshealth/newmmis

- Access to POSC job aids
- Provider Online Service Center (POSC):
www.mass.gov/masshealth/providerservicecenter Online MMIS provider access MassHealth eligibility verification, claim and Provider Information

ICD-10 Website: www.mass.gov/masshealth/icd-10

- MassHealth Customer Service: (800-841-2900)
- Customer support (eligibility and claims status inquiries must use the POSC)
- Or e-mail us at providersupport@mahealth.net

Questions and Answers