

MassHealth Provider Services Updates and Reminders January 2016



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❑ POSC/MMIS Technical Upgrade:

MassHealth will be upgrading the back end hardware and software that supports the **MMIS & Provider Online Service Center (POSC)**. During this time the POSC will be shut down for approximately 48 hours. The **MMIS & POSC** will be unavailable from 5PM on Friday, **February 19, 2016** through 8AM Monday, **February 22, 2016**.

- The POSC URL will change to : <https://newmmis-portal.ehs.state.ma.us/EHSProviderPortal>
- Users that have not registered via the VG will be required to complete the registration process via the “Log on to the Virtual Gateway” link at : <http://www.mass.gov/eohhs/gov/commissions-and-initiatives/vg/>
- Current Virtual Gateway (VG) users do NOT have to register;
- None of the POSC functionality will be affected by the upgrade
- **In anticipation of the shutdown, please ensure that all business transactions are processed before this scheduled system upgrade.**
- Please view additional details regarding the technical upgrade at:
<http://www.mass.gov/eohhs/gov/newsroom/masshealth/providers/mmis-posc/technical-upgrade.html>

Questions please contact MassHealth Customer Service Center at **1-800-841-2900** or

Email : providersupport@mahealth.net