

MassHealth Updates

Massachusetts Health Care Training Forum
July 2016



MassHealth Updates

1. ACA-3 Application and Member Booklet Revision
2. SACA-2 Application and Senior Guide Revision
3. MassHealth Outreach Renewal Events
4. Children's Medical Security Plan (CMSP) Update
5. One Care Updates

ACA-3 Application and Member Booklet Revision Reminder Update

ACA-3 Application and Member Booklet Updates

- The Massachusetts Application for *Health and Dental Coverage and Help Paying Costs* (ACA-3) and Member Booklet were revised in April 2016.
- The ACA-3 applications can be used by people younger than 65 who live in Massachusetts and are not living in or not about to go into a nursing home.
- The ACA-3 application can be used by people of any age who are:
 - parents of children under age 19;
 - adult relatives living with and taking care of children under age 19 when neither parent is living in the home; or
 - disabled and either working 40 or more hours a month or are currently working and have worked at least 240 hours in the six months immediately before the month of the application.

ACA-3 Application and Member Booklet Updates (cont.)

The Member Booklet was revised in April 2016

The member booklet is available in the following languages:

- Spanish
- Khmer (Cambodian)
- Chinese (Mandarin)
- Laotian
- Brazilian Portuguese
- Russian
- Vietnamese
- Haitian Creole

To order any booklet, application, or other standard MassHealth form, call MassHealth Customer Service at 1-800-841-2900 (TTY: 1-800-497-4648 for people who are deaf, hard of hearing, or speech disabled).

ACA-3 Application and Member Booklet Updates (cont.)

■ Reminder:

- The ACA-3 application revision is now available in Spanish
- Applications and the Member Booklet are available in braille on request
- Applications and the Member Booklet are also available in a large-print
- Both can be ordered or downloaded from the MassHealth website at www.mass.gov/masshealth

Application for Health Coverage for Seniors and People Needing Long-Term Care Services (SACA-2)

Updated SACA -2 paper application for health benefits for seniors and people needing long-term-care services is available.

- The SACA-2 was revised in May 2016 and is intended for the following populations in Massachusetts:
 - individuals aged 65 and older who are living in the community;
 - individuals any age who need long-term care services (either in a nursing facility or in the community); or
 - individuals who are eligible under certain programs to get long-term care services to live in the community.

Application for Health Coverage for Seniors and People Needing Long-Term Care Services (cont.)

Who should use the SACA-2 application

- a member of a married couple living together and both spouses are applying for health coverage;
- there are no children under age 19 living with the couple; or
- one spouse is aged 65 or older and the other spouse is younger than age 65.

Application for Health Coverage for Seniors and People Needing Long-Term Care Services (cont.)

- The revised version of the SACA-2 has been updated to better align with the ACA-3.
- The May 2016 version of the SACA-2 includes the following updates:
 - Questions were reordered to allow for a better flow of information;
 - Shading that was causing information to be illegible on faxes and copies was removed;
 - Supplements were reordered; consistent look and feel; and
 - The list of other income types was updated.

Application for Health Coverage for Seniors and People Needing Long-Term Care Services (cont.)

Summary of changes:

- Language was clarified about the Health Connector and Medicare.
- The income section was separated so it appears under both Person 1 and Person 2.
- Questions were renumbered for clarity.
- The order of accommodations were listed alphabetically.

SACA-2 Application Filing

- Mail the filled-out, signed application to
MassHealth Enrollment Center
Central Processing Unit
P.O. Box 290794
Charlestown, MA 02129-0214 or;
- Fax the filled-out, signed application to 1-617-887-8799; or
- Visit a MassHealth Enrollment Center (MEC) to apply in person.

Please make sure to use the above address when mailing SACA-2's including (Long-Term Care) Applications.

Application for Health Coverage for Seniors and People Needing Long-Term Care Services (cont.)

- Use of Earlier Versions of the SACA-2
 - Earlier versions of the SACA-2 may be accepted. When you receive a supply of the May 2016 version of the SACA-2, please recycle earlier versions of the form. Although earlier versions will be accepted, they should not be distributed to the public.
- The new Senior Guide to Health Care Coverage (SACA-1) and the SACA-2 can be printed from the MassHealth website at:

www.mass.gov/eohhs/consumer/insurance/apply-for-health-coverage/applications-for-seniors-and-people-who-need-it-care.html

Ordering Paper Applications

- Applications are available for download on the MassHealth website www.mass.gov/masshealth using the left navigation bar *Apply for Health Coverage*.
- To order paper applications
 - Call: 1-800-841-2900
 - Fax a request: 617-988-8973
 - Email a request: publications@mahealth.net

Ordering Paper Applications

When ordering (by phone, fax, or email), please be sure to include:

- Name of the form being ordered (e.g., ACA-3, SACCA-2)
- Quantity requested
- Name of the person, organization, and shipping address
- A direct phone number in case there is a question about the order

MassHealth Outreach Events

MassHealth Outreach Events- Fall 2016

- MassHealth continues to partner with local Community Health Centers (CHC's) and community partners to host renewal walk-in events.
- Future events are being planned.
- For more dates and locations go to mass.gov/masshealth, select *MassHealth Events* at the right navigation bar.

Children's Medical Security Plan (CMSP) Updates

- The Children's Medical Security Plan (CMSP) provides primary and preventive medical and dental coverage to certain uninsured children who are not eligible for other MassHealth coverage types (except MassHealth Limited).
- Effective June 27, 2016, the claims for prescriptions for CMSP members will be paid by MassHealth instead of UniCare.
- This change does not affect CMSP members' eligibility or coverage for CMSP and impacted members received a notice about these changes from MassHealth.
- Members can still use the same pharmacies to fill their prescriptions.

CMSP Updates (cont.)

- The CMSP/UniCare card no longer needs to be shown, instead the member's MassHealth card should be shown to the pharmacy.
- Some CMSP members may not have a MassHealth card and MassHealth is in the process of sending these members MassHealth cards.
- CMSP members can continue to use their CMSP/UniCare card until they receive their MassHealth card in the mail.
- MassHealth has informed pharmacies about the change and the pharmacies will accept the CMSP/UniCare card until the CMSP member receives their MassHealth card.

One Care Updates

One Care Enrollment Update

- We are very pleased to announce that Commonwealth Care Alliance (CCA) is accepting new One Care enrollments in all of their covered counties.
- Eligible members in Suffolk and Worcester counties can now choose to enroll in One Care through either CCA or Tufts Health Unify.
- Eligible members in the following additional counties can now enroll in One Care through CCA: Essex, Franklin, Hampden, Hampshire, Middlesex, Norfolk, and Plymouth*
- To enroll in One Care, contact MassHealth Customer Service (Monday–Friday, 8:00 a.m. – 5:00 p.m.) at 1-800-841-2900 or TTY: 1-800-497-4648 (for people who are deaf, hard of hearing, or speech disabled). The call is free. For more information about One Care, please visit: www.mass.gov/masshealth/onecare.

****Commonwealth Care Alliance’s service area includes all of Plymouth County except for the towns of East Wareham, Lakeville, Marion, Mattapoisett, Wareham, and West Wareham.***

Questions?

