MassHealth Updates

Massachusetts Health Care Training Forum
July 2016
MassHealth Updates

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ACA-3 Application and Member Booklet Revision Reminder Update
ACA-3 Application and Member Booklet Updates

The Massachusetts Application for *Health and Dental Coverage and Help Paying Costs* (ACA-3) and Member Booklet were revised in April 2016.

The ACA-3 applications can be used by people younger than 65 who live in Massachusetts and are not living in or not about to go into a nursing home.

The ACA-3 application can be used by people of any age who are:

- parents of children under age 19;
- adult relatives living with and taking care of children under age 19 when neither parent is living in the home; or
- disabled and either working 40 or more hours a month or are currently working and have worked at least 240 hours in the six months immediately before the month of the application.
The Member Booklet was revised in April 2016

The member booklet is available in the following languages:

- Spanish
- Khmer (Cambodian)
- Chinese (Mandarin)
- Laotian
- Brazilian Portuguese
- Russian
- Vietnamese
- Haitian Creole

To order any booklet, application, or other standard MassHealth form, call MassHealth Customer Service at 1-800-841-2900 (TTY: 1-800-497-4648 for people who are deaf, hard of hearing, or speech disabled).
ACA-3 Application and Member Booklet Updates (cont.)

- Reminder:
  - The ACA-3 application revision is now available in Spanish
  - Applications and the Member Booklet are available in braille on request
  - Applications and the Member Booklet are also available in a large-print
  - Both can be ordered or downloaded from the MassHealth website at [www.mass.gov/masshealth](http://www.mass.gov/masshealth)
Application for Health Coverage for Seniors and People Needing Long-Term Care Services (SACA-2)

Updated SACA -2 paper application for health benefits for seniors and people needing long-term-care services is available.

- The SACA-2 was revised in May 2016 and is intended for the following populations in Massachusetts:
  - individuals aged 65 and older who are living in the community;
  - individuals any age who need long-term care services (either in a nursing facility or in the community); or
  - individuals who are eligible under certain programs to get long-term care services to live in the community.
Who should use the SACA-2 application

- a member of a married couple living together and both spouses are applying for health coverage;
- there are no children under age 19 living with the couple; or
- one spouse is aged 65 or older and the other spouse is younger than age 65.
The revised version of the SACA-2 has been updated to better align with the ACA-3.

The May 2016 version of the SACA-2 includes the following updates:

- Questions were reordered to allow for a better flow of information;
- Shading that was causing information to be illegible on faxes and copies was removed;
- Supplements were reordered; consistent look and feel; and
- The list of other income types was updated.
Summary of changes:

- Language was clarified about the Health Connector and Medicare.
- The income section was separated so it appears under both Person 1 and Person 2.
- Questions were renumbered for clarity.
- The order of accommodations were listed alphabetically.
SACA-2 Application Filing

- Mail the filled-out, signed application to
  MassHealth Enrollment Center
  Central Processing Unit
  P.O. Box 290794
  Charlestown, MA  02129-0214 or;

- Fax the filled-out, signed application to 1-617-887-8799; or

- Visit a MassHealth Enrollment Center (MEC) to apply in person.

Please make sure to use the above address when mailing SACA-2’s including (Long-Term Care) Applications.
Use of Earlier Versions of the SACA-2

- Earlier versions of the SACA-2 may be accepted. When you receive a supply of the May 2016 version of the SACA-2, please recycle earlier versions of the form. Although earlier versions will be accepted, they should not be distributed to the public.

The new Senior Guide to Health Care Coverage (SACA-1) and the SACA-2 can be printed from the MassHealth website at:

Ordering Paper Applications

Applications are available for download on the MassHealth website www.mass.gov/masshealth using the left navigation bar Apply for Health Coverage.

To order paper applications

– Call: 1-800-841-2900
– Fax a request: 617-988-8973
– Email a request: publications@mahealth.net
Ordering Paper Applications

When ordering (by phone, fax, or email), please be sure to include:

■ Name of the form being ordered (e.g., ACA-3, SACA-2)
■ Quantity requested
■ Name of the person, organization, and shipping address
■ A direct phone number in case there is a question about the order
MassHealth Outreach Events
MassHealth Outreach Events - Fall 2016

- MassHealth continues to partner with local Community Health Centers (CHC's) and community partners to host renewal walk-in events.
- Future events are being planned.
- For more dates and locations go to mass.gov/masshealth, select MassHealth Events at the right navigation bar.
Children’s Medical Security Plan (CMSP) Updates
CMSP Updates

- The Children’s Medical Security Plan (CMSP) provides primary and preventive medical and dental coverage to certain uninsured children who are not eligible for other MassHealth coverage types (except MassHealth Limited).

- Effective June 27, 2016, the claims for prescriptions for CMSP members will be paid by MassHealth instead of UniCare.

- This change does not affect CMSP members’ eligibility or coverage for CMSP and impacted members received a notice about these changes from MassHealth.

- Members can still use the same pharmacies to fill their prescriptions.
CMSP Updates (cont.)

- The CMSP/UniCare card no longer needs to be shown, instead the member’s MassHealth card should be shown to the pharmacy.

- Some CMSP members may not have a MassHealth card and MassHealth is in the process of sending these members MassHealth cards.

- CMSP members can continue to use their CMSP/UniCare card until they receive their MassHealth card in the mail.

- MassHealth has informed pharmacies about the change and the pharmacies will accept the CMSP/UniCare card until the CMSP member receives their MassHealth card.
One Care Updates
One Care Enrollment Update

- We are very pleased to announce that Commonwealth Care Alliance (CCA) is accepting new One Care enrollments in all of their covered counties.

- Eligible members in Suffolk and Worcester counties can now choose to enroll in One Care through either CCA or Tufts Health Unify.

- Eligible members in the following additional counties can now enroll in One Care through CCA: Essex, Franklin, Hampden, Hampshire, Middlesex, Norfolk, and Plymouth*

- To enroll in One Care, contact MassHealth Customer Service (Monday–Friday, 8:00 a.m. – 5:00 p.m.) at 1-800-841-2900 or TTY: 1-800-497-4648 (for people who are deaf, hard of hearing, or speech disabled). The call is free. For more information about One Care, please visit: www.mass.gov/masshealth/onecare.

*Commonwealth Care Alliance’s service area includes all of Plymouth County except for the towns of East Wareham, Lakeville, Marion, Mattapoisett, Wareham, and West Wareham.
Questions?