



JOHN SMITH  
44 MAIN ST APT 66  
BOSTON, MA 02210 0231

**You can get this information in large print and Braille. Call 1-800-841-2900 from Monday through Friday, 8:00 a.m. to 5:00 p.m. (TTY: 1-800-497-4648 for people who are deaf, hard of hearing, or speech disabled).**

**You will keep your MassHealth temporary health coverage through December 31, 2014, or until your application is processed.**

Date: [DATE]

Temporary Member ID Number: 4781

Dear JOHN SMITH,

**Your temporary coverage through MassHealth has been extended through December 31, 2014.** You do not have to do anything right now to keep your coverage. You can still use the same temporary coverage member ID number when you get medical services.

As you may already know, we have had technical problems with our new website. We have extended your temporary coverage to make sure that you keep your health insurance while we fix these issues.

You will get more information later this year, letting you know what your next steps will need to be. In the meantime, you will have temporary coverage through December 31, 2014, unless we process your application sooner.

We apologize for any trouble you may have had as a result of our technical problems.

#### Questions?

**If you have any questions about your temporary coverage, you can call the MassHealth Customer Services Center at 1-800-841-2900 (TTY: 1-800-497-4648 for people who are deaf, hard of hearing, or speech disabled).**

Sincerely,

MassHealth and Massachusetts Health Connector