“…the outstanding services provided have exceeded our expectations. The staff at UMass provides training on a myriad of topics…the presenters are extremely knowledgeable, engaging, and as a result, the participants are comfortable to ask questions. They provide current medical information on trending medical conditions. The claims staff is given training on topics that we would not be able to offer in our current setting. We feel privileged that the physicians and medical staff want to present to our staff. They are a great resource…we are happy to recommend the services of UMass Medical School…”

– Arbella Mutual Insurance Company

Our Services

The University of Massachusetts Medical School provides disability benefit and educational training services to insurance companies, nonprofit organizations and government agencies. We believe that ongoing staff development is key to long term success, which is why our education and training programs support claims adjusters, vocational rehabilitation and nursing staff, and other disability professionals.

Our workshops provide onsite instruction on a range of different topics — everything from spine injuries and head trauma, to cultural competency and Social Security regulations. The curriculum and seminars are customized to meet the specific needs of each client. In addition, the Medical School has access to clinicians and specialists who can bring the latest medical knowledge and a first-person perspective to the training topics.

Whether it is a better understanding of the latest surgical innovations, knowing when to order an independent medical exam, or interpreting a specialist’s report—our education and training programs will deliver critical knowledge and skills to your team. Some examples of our onsite education and training workshops include:

- Cultural Competency for Claims and Disability Professionals
- Spine Injuries and Treatment
- Fibromyalgia, Chronic Fatigue Syndrome, and Disability
- Upper and Lower Extremity Injuries
- Head Trauma, PTSD, and Psychological Claims
- Social Security Application and Appeals process

Sample Presentation Goals and Objectives

**Whiplash and Injuries to the Upper and Lower Extremities**

- Understanding various upper and lower extremity injuries and causality, medical diagnosis, and treatment
- Understanding the mechanism of injury
- Increasing familiarity with examination principles
- Diagnostic tests in evaluating extremity injuries and when a peer review or independent medical examination may be indicated

Contact

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Contact us today to discuss a training program that will bring new knowledge and skills to your team — giving your staff the tools they need to yield optimal outcomes for your organization.