

MA Health Care Training Forum Frequently Used Acronyms Revised 8/11/2025

ACRONYM	PHRASE
AA	Temporary Coverage
AAA	Area Agency on Aging
AAC	Augmentative & Alternative Communication
AAP	American Academy of Pediatrics
AARP	American Association of Retired Persons
ABAWD	Able Bodied Adult Without Dependents
ABI	Acquired Brain Injury
ABLE	Achieving a Better Life Experience
ABN	Advanced Beneficiary Notice of Noncoverage
ABP	Alternative Benefits Plan
ACA	Affordable Care Act
ACA-3	Application for Health Coverage and Help Paying Costs (New Paper Application
	Under 65)
ACIP	Advisory Committee on Immunization Practices
ACL	Administration for Community Living
ACLS	Adult and Community Learning Services
ACO	Accountable Care Organization
ACPP	Accountable Care Partnership Plan
ADA	Americans with Disabilities Act
ADH	Adult Day Health
ADL	Activities of Daily Living
ADR	Alternative Dispute Resolution
ADR	Additional Documentation Request
ADRCs	Aging Disability Resource Consortia
AEP	Accelerated Energy Program
AFC	Adult Foster Care
AHP	Allways Health Partner
AI/ANS	American Indians and Alaska Natives
AIH	Acute Inpatient Hospital
AMI	Area Median Income

API	Application Programming Interface
APTC	Advanced Premium Tax Credits
ARD	Authorized Representative Designation
ARPA	American Rescue Plan Act
ASAP	Aging Service Access Points
ASAP	Alcohol and Substance Abuse Program
ASD	Autism Spectrum Disorder
ASL	American Sign Language
ATN	Application Tracking Number
AV	Actuarial Value
AVR	Automatic Voter Registration
AVS	Asset Verification System
AWS	Amazon Web Services
AWSS	Aliens with Special Status
BACO	BMC HealthNet Plan Community Alliance
BBL	Basic Benefit Level
BCBS	Blue Cross Blue Shield
ВССТР	Breast and Cervical Cancer Treatment Program
BCRC	Benefits Coordination and Recovery Center
BFCC-QIO	Beneficiary and Family Centered Care-Qualify Improvement Organization
ВН	Behavioral Health
BI	Billing Intermediary
BIDCO	Beth Israel Deaconess Care Organization
BMC	Boston Medical Center
ВМСНР	Boston Medical Center Health Plan
BSS	Business Support Services
BWEs	Blind Work Expenses
C3	Community Care Cooperative
CAA	Consolidated Appropriations Act
CAC	Certified Application Counselor
CAD	Change of Address
CAGC	Claim Adjustment Group Codes
CANS	Child and Adolescent Needs and Strengths Assessment
CARC	Claim Adjustment Reason Codes
CARES	Coronavirus Aid, Relief, and Economic Security Act
СВНС	Community Behavioral Health Center
СВНІ	Children's Behavioral Health Initiative
СВО	Community Based Organization
CCA	Commonwealth Care Alliance

CDBG Community Development Block Grants CDC Centers for Disease Control and Prevention CDF Certified Application Counselor Designation Form CDR Continuous Disability Reviews CDRH Chronic Disease Rehabilitation Hospital CE Continuous Eligibility CE Closed Enrollment CE Consultative Exam CEHRT Certified Electronic Health Record Technology CELHP COVID Eviction Legal Help Project CHS Clearing Houses CHA Cambridge Health Alliance CHC Community Health Center CHIA Center for Health Information and Analysis CHIP Children's Health Information and Analysis CHIP Children's Health Morker CIT Crisis Intervention Training CLC Certified Lactation Counselor CMHC Community Mental Health Center CMR Code of Mass Regulations CMS Centers for Medicare and Medicaid Services CMSP Children's Medical Security Plan CNS Clinical Nurse Specialist COA Category of Assistance COA Class of Admission COB Coordination of Benefits COBRA Consolidated Omnibus Budget Reconciliation Act COC Continuity of Care COFA Compact of Free Association COLA Cost of Living Adjustment CORI Criminal Offender Record Information COVID-19 Coronavirus Disease 2019 CPS Community Supported Agriculture CSA Children's Savings Account CSA Children's Savings Account CSA Children's Savings Account CSA Community Seporate Repersers		
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CPU Central Processing Unit CSA Children's Savings Account CSA Community Supported Agriculture	CPR	Conditional Permanent Resident
CSA Children's Savings Account CSA Community Supported Agriculture	CPT-Code	Current Procedural Technology Code
CSA Community Supported Agriculture	CPU	Central Processing Unit
	CSA	Children's Savings Account
CSC Customer Service Center	CSA	Community Supported Agriculture
coc customer service center	CSC	Customer Service Center

CSN	Continuous Skilled Nursing
CSP	Community Support Program
CSP-HI	Community Support Program – Homeless Individuals
CSP-TPP	Community Support Program – Tenancy Preservation Program
CSP-JI	Community Support Program – Justice Involvement
CSR	Cost-Sharing Reductions
CSR	Customer Service Representative
CST	MassHealth Customer Service Team
CWICs	Certified Work Incentives Counselors
CWP	Customer Web Portal
DACA	Deferred Action for Childhood Arrivals
DBA	Doing Business As
DCF	Data Collection Form
DCF	Department of Children and Families
DDS	Department of Developmental Services
DES	Disability Evaluation Services
DH	Day Habilitation
DHCFP	Division of Health Care Finance and Policy
DHS	Department of Homeland Security
DMEPOS	Durable Medical Equipment, Prosthetics/Orthotics & Supplies
DMF	Death Master File
DMH	Department of Mental Health
DOB	Date of Birth
DOC	Department of Corrections
DOI	Department of Insurance
DOR	Department of Revenue
DOS	Date of Service
DPH	Department of Public Health
DQ	DentaQuest
DRG	Diagnosis Related Group
D-SNPs	Dual Eligible Special Needs Plans
DSRIP	Delivery System Reform Incentive Payment
DSTAC	Delivery System Technical Advisory Committee (formerly DSRIC)
DTA	Department of Transitional Assistance
DUI	Department of Unemployment Insurance
DUR	Drug Utilization Review
DWD	Department of Workforce Development
DYS	Department of Youth Services
EAC	Employment Authorization Card

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EAEDC	Emergency Aid to Elders, Disabled and Children
EAF	Enrollment Assistance Funds
EAP	Employee Assistance Program
EAPG	Enhanced Ambulatory Patient Groups
EBT	Electronic Benefit Transfer
EDI	Electronic Data Interchange
EDI	Eviction Diversion Initiative
EDM	Electronic Document Management
EDMC	Electronic Document Management Center
EDSAP	Elderly & Disabled Simplified Application Project
EFI	Electronic File Interchange
EFT	Electronic Fund Transfer
EH	Eligible Hospital
EHB	Essential Health Benefit
EHR	Electronic Health Record
EITC	Earned Income Tax Credit
EOB	Explanation of Benefits
EOEA	Executive Office of Elder Affairs
EOHHS	Executive Office of Health and Human Services
EP	Eligible Professional
EPE	Extended Period of Eligibility
EPSDT	Early Periodic Screening and Diagnostic Treatment
ERA	Electronic Remittance Advice
ERAP	Emergency Rental Assistance Program
ERBD	Emergency Room Bad Debt
ERD	Eligibility Representative Designation Form
ERMA	Emergency Rental and Mortgage Assistance
ERU	Estate Recovery Unit
ESI	Employer Sponsored Insurance
esMD	Electronic Submission of Medical Documentation
ESP	Employment Services Program
ESRD	End-Stage Renal Disease
EUA	Emergency Use Authorization
EVS	Eligibility Verification System
EXR	Expedited Reinstatement
Federal	Federal Minimum Essential Coverage
MEC	
FAFSA	Free Application for Federal Student Aid
FAS	Freely Associated States

FBR	Federal Benefit Rate
FCHP	Fallon Community Health Plan
FDSH	Federal Data Services Hub
FEIN	Federal Employer Identification Number
FEMA	Federal Emergency Management Agency
FEPs	Fixed Enrollment Period
FER's	HSN Validation/Edit Reports
FEW	Frail Elder Waiver
FFCRA	Families First Coronavirus Response Act
FFM	Federal Marketplace
FFS	Fee-for-Service
FHR-1	Fair Hearing Request Form
FIR	Financial Information Requests
FPL	Federal Poverty Level
FPHE	Federal Public Health Emergency
FPUC	Federal Pandemic Unemployment Compensation
FQHC	Federally Qualified Health Center
FRs	Facility Representatives
FRDF	Federally Required Disclosure Forms
FSM	Federated States of Micronesia
FSP	Flex Services Program
FSS	Family Self-Sufficiency Program
FTR	Failure to Reconcile
GAF	Geographic Adjustment Factor
GAFC	Group Adult Foster Care
GATRA	Greater Attleboro and Taunton Regional Transit Authority
GBFB	Greater Boston Food Bank
GEP	General Enrolling Period
GSI	Government Sponsored Insurance
HCBS	Home and Community Based Service
HCFA	Health Care for All
HCPCS	Healthcare Common Procedure Code System
HDAP	HIV Drug Assistance Program
ННА	Home Health Agency
HHS	Department of Health and Human Services
HICN	Health Insurance Claim Number
HIH	Health Information Handler
HIP	Healthy Incentive Program
HIPAA	Health Insurance Portability and Accountability Act (of 1996)

HIM/IES Health Insurance Exchange/Integrated Eligibility System HMNA Housing Maintenance Needs Allowance HMO Health Maintenance Organization HNE Health New England HOC House of Corrections HoH Head of Household HPE Hospital-Determined Presumptive Eligibility HPV Human Papillomavirus HRSA Health Resources and Services Administration HRSN Health Reimbursement Account HSA Health Reimbursement Account HSA Health Savings Account HSA Health Savings Account HSN-INET Transaction service for HSN HSN-INET Transaction service for HSN HSN-INET Human Service Transportation IADLS Independent Activities of Daily Living IBCLs International Board-Certified Lactation Consultants ICD-9, ICD- International Classification of Diseases Diagnosis Codes IO Integrated Care Facility ICC Integrated Care Organization ICP Individualized Care Plan IDP Identity Proofing IDR Initial Disability Reviews IDT Interdisciplinary Team IDTF Independent Diagnostic Testing Facility IECP Integrated Care Organization IFCP Interdisciplinary Team IDTF Independent Diagnostic Testing Facility IECP Interdisciplinary Team IDTF Interdisc		
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HNE Health New England HOC House of Corrections HoH Head of Household HPE Hospital-Determined Presumptive Eligibility HPV Human Papillomavirus HRSA Health Resources and Services Administration HRSN Health Related Social Needs HRA Health Savings Account HSN Health Safety Net HSN-INET Transaction service for HSN HSN-PD HSN Presumptive Determinations HST Human Service Transportation IADLS Independent Activities of Daily Living IBCLS International Board-Certified Lactation Consultants ICD-9, ICD-10 In Intermediate Care Facility ICN Internal Control Number ICO Integrated Care Organization ICP Individualized Care Plan IDP Identity Proofing IDR Initial Disability Reviews IDT Interdisciplinary Team IDTF Independent Diagnostic Testing Facility IEP Initial Enrollment Period IFC/MR Facility for Individuals with Intellectual Disabilities IGFTR3 X12 Implementation Guide/Technical Report IN Independent Nurse IN Immigration and Naturalization Service IP Insurance Partnership IRS Internal Revenue Service	HMNA	Housing Maintenance Needs Allowance
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INS Immigration and Naturalization Service IP Insurance Partnership IRS Internal Revenue Service	IN	Independent Nurse
IP Insurance Partnership IRS Internal Revenue Service	INA	
IRS Internal Revenue Service	INS	Immigration and Naturalization Service
IRS Internal Revenue Service	IP	Insurance Partnership
IRMAA Income Related Monthly Adjustment Amount	IRS	
	IRMAA	Income Related Monthly Adjustment Amount

IRWE	Impairment Related Work Expense
IVR	Interactive Voice Response System
LDAP	Learning Disability Assessment Program
LEP	Limited English Proficient
LIBHC	Licensed Independent Behavioral Health Clinician
LICSW	Licensed Independent Clinical Social Workers
LIHEAP	Low Income Home Energy Assistance Program
LIS	Low Income Subsidy
LMFT	Licensed Marriage and Family Therapist
LMHC	Licensed Mental Health Counselor
LMS	Learning Management System
LPRs	Legal Permanent Residents
LTC	Long Term Care
LTSS	Long Term Services and Support
LWA	Lost Wages Assistance
MA-21	MassHealth Eligibility Mainframe Computer System
MA	Medicare Advantage
MAC	Medicare Administrative Contractor
MAC	Member Advisory Committee
MACHW	Massachusetts Association of Community Health Workers
MADIL	Massachusetts Aging and Disabilities Information Locator
MAGI	Modified Adjusted Gross Income
MAP	My Account Page
MAPD	Medicare Advantage Prescription Drug Plans
MART	Massachusetts Regional Transit Authority
MAT	Medication Assisted Therapy/Treatment
MAT	Medication for Addiction Treatment
MBHP	Massachusetts Behavioral Health Partnership
MBI	Medicare Beneficiary Identifier
MBR	Medical Benefit Request
MCAC	Medical Care Advisory Committee
MCB	Massachusetts Commission for the Blind
MCC	Minimum Creditable Coverage
MCD	Missing Critical Data
MCE	Managed Care Entity
MCDHH	Massachusetts Commission for the Deaf and Hard of Hearing
MCF	Member Connection Form
MCO	Managed Care Organization
MCPAP	Massachusetts Child Psychiatry Access Program

MCPHS	Massachusetts College of Pharmacy and Health Services
MDPH	Massachusetts Department of Public Health
MECs	MassHealth Enrollment Centers
MEC	Minimum Essential Coverage
MEFA	Massachusetts Educational Financing Authority
MeNOB	MassHealth Electronic Notification of Birth
MIME	Multipurpose Internet Mail Extensions
MER	MassHealth Eligibility Review
MFJ	Married Filing Jointly
MFP	Money Follows the Person
MHA	Massachusetts Hospital Association
MHBI	MassHealth Buy-In Application
МНРВ	MassHealth Premium Billing
MID	Member ID
MIIS	Massachusetts Immunization Information System
MMIS	Medicaid Management Information System
MMMNA	Minimum-Monthly-Maintenance-Needs Allowance
MMPs	Medicare-Medicaid Plans
MMQ	Management Minutes Questionnaire
MNG	Medical Necessity Guidelines
MOE	Maintenance of Effort
MOON	Medicare Outpatient Observation Notice
MOOP	(Members') Maximum Out of Pocket
MSA	Medical Savings Account
MSB	Medicare Summary Notices
MSP	Medicare Savings Program
MTF	Massachusetts Health Care Training Forum
MUE	Medically Unlikely Edits
MV	Minimum Value
NAP	National Average Payment
NAV	Navigator
NCC	National Correct Coding Initiative
NCP	Noncustodial Parent Form
NCPDP	National Council of Prescription Drug Program
NDF	Navigator Designation Form
NEMT	Non-Emergency Medical Transportation
NETA	Non-Emergency Transportation Authorization
NHP	Neighborhood Health Plan
NMW	Nurse Midwife

NOB	Notification of Birth
NP	Nurse Practitioner
NPI	National Provider Identifier
NQP	Non-qualified PRUCOL
NRT	Nicotine Replacement Therapies
NSS	Nutrition Sustaining Supports
O&R	Ordering and Referring
OCO	One Care Ombudsman
OE	Open Enrollment
OEE	Office of Economic Empowerment
OEP	Open Enrollment Period
OLTSS	Office of Long-Term Services and Support
ONC	Office of National Coordinators
ORI	Massachusetts Office for Refugees and Immigrants
ORP	Ordering, Referring and Prescribing
ORR	Office of Refugee Resettlement
ОТ	Occupational Therapy
OTC	Over the Counter
PA	Prior Authorization
PA	Premium Assistance
PA	Prescription Advantage
PA	Physician Assistant
PACDR	Post-Adjudicated Claims Data Reporting
PACE	Program for All Inclusive Care for the Elderly
PACO	Primary Care ACO Referral
PAF	Provider Association Forum
PAIGP	Provider Access Improvement Grant Program
PARIS	Public Assistance Reporting Information System
PAS	Pre-Admission Screening
PASS	Plan to Achieve Self-Sufficiency
PBFG	Premium Billing Family Group
PCA	Personal Care Attendant
PCACO	Primary Care Accountable Care Organizations
PCC	Primary Care Clinician
PCDI	Payment and Care Delivery Innovation
PCG	Public Consulting Group
PCM	Personal Care Management
PCNS	Psychiatric Nurse Mental Health Specialist
PCP	Primary Care Provider

PD	Program Determination
PDM	Periodic Data Match
PDP	Prescription Drug Plans
P-EBT	Pandemic EBT
PEC	Provider Enrollment & Credentialing
PE-GPO	Group Practice Organization enrollment application
PE-GPO-CL	Group Practice Organization enrollment checklist
PE-MP	Medical Practitioner enrollment application
PE-MP-CL	Medical Practitioner enrollment checklist
PERM	Payment Error Rate Measurement
PHE	Public Health Emergency
PHI	Protective Health Information
PHR	Pre-Hearing Resolution
PI	Protective Information
PID	MassHealth Provider ID
PIDSL	MassHealth Provider ID Service Location
PII	Personally Identifiable Information
PIU	Public Information Unit
PMPM	Per member per month
POPS	Pharmacy Online Processing System
POS	Place of Service
POSC	Provider Online Service Center
PPA	Patient Pay Amount
PPE	Personal Protective Equipment
PPF	Pre-populated renewal form
PPO	Preferred Provider Organization
PPS	Prospective Payment System
PR	Patient Responsibility
PRUCOL	Persons Residing Under Color of Law
PSA	Public Service Announcement
PSC	Provider Service Center
PSI	Permission to Share Information
PSIs	Patient Safety Indicators
PSO	Provider Sponsored Organizations
PSP	Plan Selection Period
PT	Physical Therapy
PT	Provider Type
PT-1	MassHealth Transportation Form
PTC	Premium Tax Credit

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PUI	Persons Under Investigation
QAB	Qualified Noncitizens Barred
QDP	Qualified Dental Plan
QHP	Qualified Health Plan
QI-1	MassHealth Buy-In for Qualifying Individuals
QI	Qualified Individual
QLP	Qualified Legally Present
QLE	Qualifying Life Event
QMB	Qualified Medicare Beneficiaries
QRS	Quality Rating System
QSHIP	Qualifying Student Health Insurance Program
RA	Remittance Advice
RAC	Report A Change
RAFT	Residential Assistance for Families in Transition
RAP	Rental Assistance Processing
RARC	Remark Adjust Reason Code
RC	Review Contractor
REAA	Refugee Education Assistance Act
REaL	Race, Ethnicity, and Language
RefID	Reference ID
RFA	Request for Applications
RFI	Request for Information
RFR	Request for Responses
RHS	Reimbursable Health Services
RID	Recipient Identification Number
RIDP	Remote ID Proofing
RIHP	Refugee and Immigrant Health Program
RMA	Refugee Medical Assistance
RMI	Republic of the Marshall Islands
RMRP	Retroactive Medicare Recovery Project
RPA	Robotics Processing Automation (aka "bots")
RRB	Railroad Retirement Board
RSDI	Retirement, Survivors, and Disability Insurance
SACA-2	New Senior Application (replaces the SMBR)
SAF	Self-Attestation Form
SBC	Summary of Benefits and Coverage
SBHC	School-Based Health Center
SC	Statistical Contractor
SCO	Senior Care Options
L	

SDD	Systems Design Documentation
SDOH	Social Determinants of Health
SED	Serious Emotional Disturbance
SEIE	Student Earned Income Exclusion
SENDPro	Standardized Encounter Data Program
SEP	Special Enrollment Period
SGA	Substantial Gain Activity
SHINE	Serving the Health Insurance Needs of Everyone
SHIP	State Health Insurance Program
SHIP PA	Student Health Insurance Program Premium Assistance
SHO	State Health Official
SHOP	Small Business Health Options Program
SI CPR	Special Immigrant Conditional Permanent Resident
SI LPR	Special Immigrant Lawful Permanent Residents
SIMPLE	Savings Incentive Match Plan for Employees
SIV	Special Immigrant Visa
SLIMB	Specified Low Income Medicare Beneficiary
SLMB	MassHealth Buy-In for Specified Low Income Medicare Beneficiaries
SLP	Speech Language Pathology
SMAC	Specialty Medicare Administrative Contractor
SMP	Senior Medicare Patrol
SNAP	Supplemental Nutrition Assistance Program
SNF	Skilled Nursing Facility
SNS	Skilled Nursing Services
SoA	Seal of Approval
SOAP	Simple Object Access Protocol
SOC	Secretary of the Commonwealth
SOGI	Sexual Orientation and Gender Identity
SPA	State Plan Amendment
SQ / SI	Special Immigrant Status
SRC	State Refugee Coordinator
SRHC	State Refugee Health Coordinator
SSA	Social Security Administration
SSDI	Social Security Disability Insurance
SSI	Supplemental Security Income
SSIWG	Social Services Integration Workgroup
SSN	Social Security Number
SSP	State Supplemental Payments
ST-CL	Short-Term Stay Cover Letter

STEM	Science, Technology, Engineering, and Mathematics Education
SUA	Standard Utility Allowance
SUD	Substance Use Disorder
T-MSIS	Transformed Medicaid Statistical Information System
TAFDC	Transitional Aid to Families with Dependent Children
TANF	Temporary Assistance to Needy Families
TCE	Tax Counseling for the Elderly
TCN	Transaction control number
TCOC	Total Cost of Care
TD	Tufts Direct
TIN	Tax Identification Number
THP	Tufts Health Plan
TL	Transmittal letter
TMA	Transitional Medical Assistance
ТОВ	Type of Bill
ToC	Totality of Circumstances Test
TPA	Third-party Administrator / Trading Partner Agreement
TPL	Third Party Liability
TrOOP	true Out Of Pocket costs
TPS	Temporary Protected Status
TPS	Tenancy Preservation Supports
TPT	Trading Partner Testing
TWP	Trial Work Period
UAC	Unaccompanied Alien Children
UCA	Uniform Core Assessment
UHP	University Health Plan
UHP	Ukrainian Humanitarian Parolee
UI	Unemployment Income
UPPL	Unified Pharmacy Product List
USCIS	United States Citizenship and Immigration Services
USPSTF	US Preventive Services Task Force
VAWA	Violence Against Women Act
VC	Verification Request
VG	Virtual Gateway
VG AA	Virtual Gateway Access Administrators
VITA	Volunteer Income Tax Assistance
VR	Voter Registration
WFI	Waiting for Information
WIC	Women, Infants & Children Nutrition Program
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