

MTF Spring 2025 Meeting
Health Safety Net Updates Webinar Q&A
(April 15 & May 2, 2025)

Q1. When are we going to start receiving 999 reports back from SFTP upload of entire batch file?

A1. We are working with our dental team, please wait for a dental billing update regarding this question.

Q2. Are we going to receive a weekly transmission progress report of claims submitted, what is set to pay and what is rejected?

A2. No, there will not be a weekly report.

Q3. Since we are not receiving the 835 weekly remits will we have a TFL waiver for HSN claims?

A3. Yes, a TFL waiver will be available.

Q4. Now that MassHealth is able to bill LICSW, does that mean we are able to bill those to HSN also?

A4. Health Safety Net does not process Physician Group Practice claims, or individual physician claims, they must be from a Community Health Center or Acute Care Hospital.