MA Health Care Training Forum Frequently Used Acronyms

Revised 2/2026

ACRONYM	PHRASE
AA	Temporary Coverage
AAC	Augmentative & Alternative Communication
AAP	American Academy of Pediatrics
AARP	American Association of Retired Persons
ABAWD	Able Bodied Adult Without Dependents
ABI	Acquired Brain Injury
ABLE	Achieving a Better Life Experience
ABN	Advanced Beneficiary Notice of Noncoverage
ABP	Alternative Benefits Plan
ACA	Affordable Care Act
ACA-3	Application for Health Coverage and Help Paying Costs (New Paper Application Under 65)
ACBH	Accountable Care and Behavioral Health
ACIP	Advisory Committee on Immunization Practices
ACLS	Adult and Community Learning Services
ACO	Accountable Care Organization
ACPP	Accountable Care Partnership Plan
ADA	Americans with Disabilities Act
ADH	Adult Day Health
ADR	Alternative Dispute Resolution
ADR	Additional Documentation Request
AEP	Accelerated Energy Program
AFC	Adult Foster Care
AHP	Allways Health Partner
AI/ANS	American Indians and Alaska Natives
AIH	Acute Inpatient Hospital
AMI	Area Median Income
API	Application Programming Interface
APTC	Advanced Premium Tax Credits
ARD	Authorized Representative Designation

ARPA	American Rescue Plan Act
ASAP	Alcohol and Substance Abuse Program
ASD	Autism Spectrum Disorder
ASL	American Sign Language
ATN	Application Tracking Number
AV	Actuarial Value
AVR	Automatic Voter Registration
AVS	Asset Verification System
AWS	Amazon Web Services
AWSS	Aliens with Special Status
BACO	BMC HealthNet Plan Community Alliance
BBL	Basic Benefit Level
BCBS	Blue Cross Blue Shield
BCCTP	Breast and Cervical Cancer Treatment Program
BCRC	Benefits Coordination and Recovery Center
BFCC-QIO	Beneficiary and Family Centered Care-Qualify Improvement Organization
BH	Behavioral Health
BI	Billing Intermediary
BIDCO	Beth Israel Deaconess Care Organization
BMC	Boston Medical Center
BMCHP	Boston Medical Center Health Plan
BOGL	Brand Over Generic List
BSS	Business Support Services
BWEs	Blind Work Expenses
C3	Community Care Cooperative
CAA	Consolidated Appropriations Act
CAC	Certified Application Counselor
CAD	Change of Address
CAGC	Claim Adjustment Group Codes
CANS	Child and Adolescent Needs and Strengths Assessment
CARC	Claim Adjustment Reason Codes
CARES	Coronavirus Aid, Relief, and Economic Security Act
CBHC	Community Behavioral Health Center
CBHI	Children's Behavioral Health Initiative
CBO	Community Based Organization
CCA	Commonwealth Care Alliance
CDBG	Community Development Block Grants
CDC	Centers for Disease Control and Prevention
CDF	Certified Application Counselor Designation Form

CE	Continuous Eligibility
CE	Closed Enrollment
CE	Consultative Exam
CEHRT	Certified Electronic Health Record Technology
CELHP	COVID Eviction Legal Help Project
CGs	Companion Guides
CGMs	Continuous Glucose Monitors
CHs	Clearing Houses
CHA	Cambridge Health Alliance
CHC	Community Health Center
CHIA	Center for Health Information and Analysis
CHIP	Children's Health Insurance Program
CHW	Community Health Worker
CIT	Crisis Intervention Training
CLC	Certified Lactation Counselor
CMHC	Community Mental Health Center
CMR	Code of Mass Regulations
CMS	Centers for Medicare and Medicaid Services
CMSP	Children's Medical Security Plan
CNS	Clinical Nurse Specialist
COA	Category of Assistance
COA	Class of Admission
COB	Coordination of Benefits
COBRA	Consolidated Omnibus Budget Reconciliation Act
CoC	Continuity of Care
COFA	Compact of Free Association
COLA	Cost of Living Adjustment
CORI	Criminal Offender Record Information
COVID-19	Coronavirus Disease 2019
CPs	Community Partners
CPR	Conditional Permanent Resident
CPT-Code	Current Procedural Terminology Code
CPU	Central Processing Unit
CSA	Children's Savings Account
CSA	Community Supported Agriculture
CSC	Customer Service Center
CSIIs	Continuous Subcutaneous Insulin Infusion
CSN	Continuous Skilled Nursing
CSP	Community Support Program

CSP-HI	Community Support Program – Homeless Individuals
CSP-TPP	Community Support Program – Tenancy Preservation Program
CSP-JI	Community Support Program – Justice Involvement
CSR	Cost-Sharing Reductions
CSR	Customer Service Representative
CST	MassHealth Customer Service Team
CWICs	Certified Work Incentives Counselors
CWP	Customer Web Portal
DACA	Deferred Action for Childhood Arrivals
DBA	Doing Business As
DCF	Data Collection Form
DCF	Department of Children and Families
DDS	Department of Developmental Services
DH	Day Habilitation
DHCFP	Division of Health Care Finance and Policy
DHS	Department of Homeland Security
DMEPOS	Durable Medical Equipment, Prosthetics/Orthotics & Supplies
DMF	Death Master File
DMH	Department of Mental Health
DOB	Date of Birth
DOC	Department of Corrections
DOR	Department of Revenue
DOS	Date of Service
DPH	Department of Public Health
DQ	DentaQuest
DRG	Diagnosis Related Group
DSH	Disproportionate Share Hospital
DSRIP	Delivery System Reform Incentive Payment
DSTAC	Delivery System Technical Advisory Committee (formerly DSRIC)
DTA	Department of Transitional Assistance
DUI	Department of Unemployment Insurance
DUR	Drug Utilization Review
DWD	Department of Workforce Development
DYS	Department of Youth Services
EAC	Employment Authorization Card
EAF	Enrollment Assistance Funds
EAP	Employee Assistance Program
EAPG	Enhanced Ambulatory Patient Groups
EBT	Electronic Benefit Transfer

EDI	Electronic Data Interchange
EDI	Eviction Diversion Initiative
EDM	Electronic Document Management
EDMC	Electronic Document Management Center
EDSAP	Elderly & Disabled Simplified Application Project
EFI	Electronic File Interchange
EFT	Electronic Fund Transfer
EH	Eligible Hospital
EHB	Essential Health Benefit
EHR	Electronic Health Record
EITC	Earned Income Tax Credit
EOB	Explanation of Benefits
EOHHS	Executive Office of Health and Human Services
EP	Eligible Professional
EPDS	Edinburgh Postpartum Depression Scale
EPE	Extended Period of Eligibility
EPSDT	Early Periodic Screening and Diagnostic Treatment
ePTC	Enhanced Premium Tax Credit
ERA	Electronic Remittance Advice
ERAP	Emergency Rental Assistance Program
ERBD	Emergency Room Bad Debt
ERD	Eligibility Representative Designation Form
ERMA	Emergency Rental and Mortgage Assistance
ERU	Estate Recovery Unit
ESI	Employer Sponsored Insurance
esMD	Electronic Submission of Medical Documentation
ESP	Employment Services Program
EUA	Emergency Use Authorization
EVS	Eligibility Verification System
EXR	Expedited Reinstatement
Federal MEC	Federal Minimum Essential Coverage
FAFSA	Free Application for Federal Student Aid
FAS	Freely Associated States
FBR	Federal Benefit Rate
FCHP	Fallon Community Health Plan
FDSH	Federal Data Services Hub
FEIN	Federal Employer Identification Number
FEMA	Federal Emergency Management Agency

FEPs	Fixed Enrollment Period
FER's	HSN Validation/Edit Reports
FEW	Frail Elder Waiver
FFCRA	Families First Coronavirus Response Act
FFM	Federal Marketplace
FFS	Fee-for-Service
FHR-1	Fair Hearing Request Form
FIR	Financial Information Requests
FPL	Federal Poverty Level
FPHE	Federal Public Health Emergency
FPUC	Federal Pandemic Unemployment Compensation
FQHC	Federally Qualified Health Center
FRs	Facility Representatives
FRDF	Federally Required Disclosure Forms
FSM	Federated States of Micronesia
FSP	Flex Services Program
FTR	Failure to Reconcile
GAF	Geographic Adjustment Factor
GAFC	Group Adult Foster Care
GATRA	Greater Attleboro and Taunton Regional Transit Authority
GEP	General Enrolling Period
GSI	Government Sponsored Insurance
HCBS	Home and Community Based Service
HCFA	Health Care for All
HCPCS	Healthcare Common Procedure Code System
HDAP	HIV Drug Assistance Program
HHA	Home Health Agency
HHS	Department of Health and Human Services
HICN	Health Insurance Claim Number
HIH	Health Information Handler
HIP	Healthy Incentive Program
HIPAA	Health Insurance Portability and Accountability Act (of 1996)
HIX/IES	Health Insurance Exchange/Integrated Eligibility System
HMNA	Housing Maintenance Needs Allowance
HMO	Health Maintenance Organization
HNE	Health New England
HOC	House of Corrections
HoH	Head of Household
HPE	Hospital-Determined Presumptive Eligibility

HPV	Human Papillomavirus
HRSA	Health Resources and Services Administration
HRSN	Health Related Social Needs
HRA	Health Reimbursement Account
HSN	Health Safety Net
HSN-INET	Transaction service for HSN
HSN-PD	HSN Presumptive Determinations
HST	Human Service Transportation
IADLs	Independent Activities of Daily Living
IBCLs	International Board-Certified Lactation Consultants
ICD-9, ICD-10	International Classification of Diseases Diagnosis Codes
ICF	Intermediate Care Facility
ICN	Internal Control Number
ICO	Integrated Care Organization
ICP	Individualized Care Plan
IDP	Identity Proofing
IDT	Interdisciplinary Team
IDTF	Independent Diagnostic Testing Facility
IFC/MR	Facility for Individuals with Intellectual Disabilities
IG/TR3	X12 Implementation Guide/Technical Report
IHS	Indian Health Service
ILP	Immigrants/Individuals Lawfully Present
IN	Independent Nurse
INA	Immigration and Nationality Act
INS	Immigration and Naturalization Service
IP	Insurance Partnership
IRS	Internal Revenue Service
IRWE	Impairment Related Work Expense
IVR	Interactive Voice Response System
LDAP	Learning Disability Assessment Program
LEP	Limited English Proficient
LIBHC	Licensed Independent Behavioral Health Clinician
LICSW	Licensed Independent Clinical Social Workers
LMFT	Licensed Marriage and Family Therapist
LMHC	Licensed Mental Health Counselor
LMS	Learning Management System
LPRs	Legal Permanent Residents
LTC	Long Term Care

LTSS	Long Term Services and Support
LWA	Lost Wages Assistance
MA-21	MassHealth Eligibility Mainframe Computer System
MA	Medicare Advantage
MAC	Medicare Administrative Contractor
MAC	Member Advisory Committee
MACHW	Massachusetts Association of Community Health Workers
MAGI	Modified Adjusted Gross Income
MAP	My Account Page
MART	Massachusetts Regional Transit Authority
MAT	Medication Assisted Therapy/Treatment
MAT	Medication for Addiction Treatment
MBHP	Massachusetts Behavioral Health Partnership
MBI	Medicare Beneficiary Identifier
MBR	Medical Benefit Request
MCAC	Medical Care Advisory Committee
MCC	Minimum Creditable Coverage
MCD	Missing Critical Data
MCE	Managed Care Entity
MCDHH	Massachusetts Commission for the Deaf and Hard of Hearing
MCE	Managed Care Entities
MCF	Member Connection Form
MCO	Managed Care Organization
MCPAP	Massachusetts Child Psychiatry Access Program
MCPHS	Massachusetts College of Pharmacy and Health Services
MDPH	Massachusetts Department of Public Health
MECs	MassHealth Enrollment Centers
MEC	Minimum Essential Coverage
MeNOB	MassHealth Electronic Notification of Birth
MIME	Multipurpose Internet Mail Extensions
MER	MassHealth Eligibility Review
MFJ	Married Filing Jointly
MFP	Money Follows the Person
MHA	Massachusetts Hospital Association
MHBI	MassHealth Buy-In Application
MHDL	MassHealth Drug List
MHPB	MassHealth Premium Billing
MID	Member ID
MIIS	Massachusetts Immunization Information System

MMIS	Medicaid Management Information System
MMMNA	Minimum-Monthly-Maintenance-Needs Allowance
MMPs	Medicare-Medicaid Plans
MNG	Medical Necessity Guidelines
MOE	Maintenance of Effort
MOON	Medicare Outpatient Observation Notice
MOOP	(Members') Maximum Out of Pocket
MSA	Medical Savings Account
MSB	Medicare Summary Notices
MSP	Medicare Savings Program
MTF	Massachusetts Health Care Training Forum
MUE	Medically Unlikely Edits
MV	Minimum Value
NAP	National Average Payment
NAV	Navigator
NCC	National Correct Coding Initiative
NCP	Noncustodial Parent Form
NCPDP	National Council of Prescription Drug Program
NDF	Navigator Designation Form
NEMT	Non-Emergency Medical Transportation
NETA	Non-Emergency Transportation Authorization
NMW	Nurse Midwife
NOB	Notification of Birth
NP	Nurse Practitioner
NPI	National Provider Identifier
NQP	Non-qualified PRUCOL
NRT	Nicotine Replacement Therapies
NSS	Nutrition Sustaining Supports
O&R	Ordering and Referring
OCO	One Care Ombudsman
OE	Open Enrollment
OEP	Open Enrollment Period
OLTSS	Office of Long-Term Services and Support
ONC	Office of National Coordinators
ORI	Massachusetts Office for Refugees and Immigrants
ORP	Ordering, Referring and Prescribing
ORR	Office of Refugee Resettlement
OT	Occupational Therapy
PA	Prior Authorization

PA	Premium Assistance
PA	Prescription Advantage
PA	Physician Assistant
PACDR	Post-Adjudicated Claims Data Reporting
PACE	Program for All Inclusive Care for the Elderly
PACO	Primary Care ACO Referral
PAF	Provider Association Forum
PAIGP	Provider Access Improvement Grant Program
PAP	Patient Assistance Program
PARIS	Public Assistance Reporting Information System
PAS	Pre-Admission Screening
PASS	Plan to Achieve Self-Sufficiency
PBFG	Premium Billing Family Group
PCA	Personal Care Attendant
PCACO	Primary Care Accountable Care Organizations
PCC	Primary Care Clinician
PCDI	Payment and Care Delivery Innovation
PCG	Public Consulting Group
PCM	Personal Care Management
PCNS	Psychiatric Nurse Mental Health Specialist
PCP	Primary Care Provider
PD	Program Determination
PDM	Periodic Data Match
PEC	Provider Enrollment & Credentialing
PE-GPO	Group Practice Organization enrollment application
PE-GPO-CL	Group Practice Organization enrollment checklist
PE-MP	Medical Practitioner enrollment application
PE-MP-CL	Medical Practitioner enrollment checklist
PERM	Payment Error Rate Measurement
PHE	Public Health Emergency
PHI	Protective Health Information
PHR	Pre-Hearing Resolution
PI	Protective Information
PID	MassHealth Provider ID
PIDSL	MassHealth Provider ID Service Location
PII	Personally Identifiable Information
PIU	Public Information Unit
PMPM	Per member per month
POPS	Pharmacy Online Processing System

POS	Place of Service
POSC	Provider Online Service Center
PPA	Patient Pay Amount
PPD	Postpartum Depression
PPF	Pre-populated renewal form
PPO	Preferred Provider Organization
PPS	Prospective Payment System
PR	Patient Responsibility
PRUCOL	Persons Residing Under Color of Law
PSA	Public Service Announcement
PSC	Provider Service Center
PSI	Permission to Share Information
PSIs	Patient Safety Indicators
PSO	Provider Sponsored Organizations
PSP	Plan Selection Period
PSS	Provider Self-Service
PT	Physical Therapy
PT	Provider Type
PT-1	MassHealth Transportation Form
PTC	Premium Tax Credit
PUI	Persons Under Investigation
QAB	Qualified Noncitizens Barred
QDP	Qualified Dental Plan
QHP	Qualified Health Plan
QI-1	MassHealth Buy-In for Qualifying Individuals
QI	Qualified Individual
QLP	Qualified Legally Present
QLE	Qualifying Life Event
QMB	Qualified Medicare Beneficiaries
QRS	Quality Rating System
QSHIP	Qualifying Student Health Insurance Program
RA	Remittance Advice
RAC	Report A Change
RAFT	Residential Assistance for Families in Transition
RAP	Rental Assistance Processing
RARC	Remark Adjust Reason Code
RC	Review Contractor
REAA	Refugee Education Assistance Act
REaL	Race, Ethnicity, and Language

RefID	Reference ID
RFA	Request for Applications
RFI	Request for Information
RFR	Request for Responses
RHS	Reimbursable Health Services
RID	Recipient Identification Number
RIDP	Remote ID Proofing
RIHP	Refugee and Immigrant Health Program
RMA	Refugee Medical Assistance
RMI	Republic of the Marshall Islands
RMRP	Retroactive Medicare Recovery Project
RPA	Robotics Processing Automation (aka "bots")
RRB	Railroad Retirement Board
RSDI	Retirement, Survivors, and Disability Insurance
SACA-2	New Senior Application (replaces the SMBR)
SAF	Self-Attestation Form
SBC	Summary of Benefits and Coverage
SBHC	School-Based Health Center
SC	Statistical Contractor
SCO	Senior Care Options
SDD	Systems Design Documentation
SDOH	Social Determinants of Health
SED	Serious Emotional Disturbance
SEIE	Student Earned Income Exclusion
SENDPro	Standardized Encounter Data Program
SEP	Special Enrollment Period
SHINE	Serving the Health Insurance Needs of Everyone
SHIP	State Health Insurance Program
SHIP PA	Student Health Insurance Program Premium Assistance
SHO	State Health Official
SHOP	Small Business Health Options Program
SI CPR	Special Immigrant Conditional Permanent Resident
SI LPR	Special Immigrant Lawful Permanent Residents
SIMPLE	Savings Incentive Match Plan for Employees
SIV	Special Immigrant Visa
SLIMB	Specified Low Income Medicare Beneficiary
SLMB	MassHealth Buy-In for Specified Low Income Medicare Beneficiaries
SLP	Speech Language Pathology
SNF	Skilled Nursing Facility

SNS	Skilled Nursing Services
SoA	Seal of Approval
SOAP	Simple Object Access Protocol
SOC	Secretary of the Commonwealth
SOGI	Sexual Orientation and Gender Identity
SPA	State Plan Amendment
SQ / SI	Special Immigrant Status
SRC	State Refugee Coordinator
SRHC	State Refugee Health Coordinator
SSA	Social Security Administration
SSIWG	Social Services Integration Workgroup
SSN	Social Security Number
SSP	State Supplemental Payments
ST-CL	Short-Term Stay Cover Letter
STEM	Science, Technology, Engineering, and Mathematics Education
SUA	Standard Utility Allowance
SUD	Substance Use Disorder
T-MSIS	Transformed Medicaid Statistical Information System
TANF	Temporary Assistance to Needy Families
TCE	Tax Counseling for the Elderly
TCN	Transaction control number
TCOC	Total Cost of Care
TD	Tufts Direct
TIN	Tax Identification Number
THP	Tufts Health Plan
TL	Transmittal letter
TMA	Transitional Medical Assistance
TOB	Type of Bill
ToC	Totality of Circumstances Test
TPA	Third-party Administrator / Trading Partner Agreement
TPL	Third Party Liability
TrOOP	true Out Of Pocket costs
TPS	Temporary Protected Status
TPS	Tenancy Preservation Supports
TPT	Trading Partner Testing
TWP	Trial Work Period
UAC	Unaccompanied Alien Children
UCA	Uniform Core Assessment
UHP	University Health Plan

UHP	Ukrainian Humanitarian Parolee
UI	Unemployment Income
UPPL	Unified Pharmacy Product List
USCIS	United States Citizenship and Immigration Services
USPSTF	US Preventive Services Task Force
VAWA	Violence Against Women Act
VC	Verification Request
VG	Virtual Gateway
VG AA	Virtual Gateway Access Administrators
VITA	Volunteer Income Tax Assistance
VR	Voter Registration
WFI	Waiting for Information
WIC	Women, Infants & Children Nutrition Program
YAP	Young Adult Plan